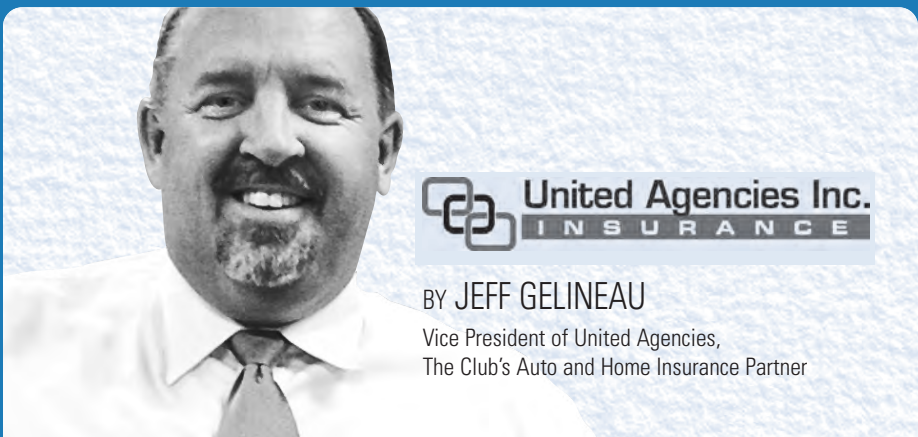


# REST INSURED



**United Agencies Inc.**  
INSURANCE

BY JEFF GELINEAU

Vice President of United Agencies,  
The Club's Auto and Home Insurance Partner

## Why Buy Insurance Through the Club?

One of the questions we are often asked is: "What benefit do I get for buying my car insurance through the City Employees Club?"

United Agencies, the Club's Partner, helps members with their home and auto insurance, and related products. We specialize in creating personal relationships with our customers, and serving their needs in a prompt, efficient, and friendly manner.

United Agencies is an insurance brokerage that acts as agents for more than 45 national insurance companies. The advantage of dealing with a broker is that we can get you quotes from several different insurance companies all at once, and find the one that best fits your situation. If you call GEICO or State Farm, they can quote you from only their own company. We can also help you out if you have teenage children in the house, too many tickets on your license, or maybe own a house in a "brush area."

United Agencies represents you! We are not obligated to any specific insurance company, and can offer you an unbiased investigation of which insurance company would be best for you.

If you suffer a claim, we are also there for you. You can call the same person who sold you the policy, and that person can walk you through the steps involved in filing a claim, answer any questions that might come up in the process, and act as your advocate if you have a problem with the insurance company.

Have any questions? Looking for advice? We have professionals who have been advising individuals and businesses for more than 50 years. Feel free to call us, and we'll help where we can.

Look for our helpful column in each issue of *Alive!*, and if you are a customer of United Agencies you should also receive our quarterly e-newsletter: *Personal Connection*. This helpful newsletter provides a wealth of information and resources that you will find invaluable.

By calling United Agencies, you should expect to get exceptional service. Our partnership with the City Employees Club is very important to us, and you will receive "VIP Treatment" as a member of the Club. A real person will answer the phone, and you won't be shuffled off to the voicemail dungeon. It is important to us to keep our relationship with the Club, and to do so we have to keep every Club Member happy. When you call us, you should expect results!

If you are currently buying your policy from another broker, and like the insurance company that you are buying from, you can still switch to United Agencies and experience the exceptional service that other Club Members are receiving. We even will give you a \$50 Arco gas card simply for switching agents! You keep the same great policy you currently have, improve your level of service, and get a tank of gas!

Buying your insurance from United Agencies is especially beneficial to you when you spend a few minutes talking to our agents on the phone or in person. We have more than 50 years of experience to draw on, and we pride ourselves in doing an excellent job of educating our customers in how to make the best decisions. We will try to "think outside the box" and offer helpful suggestions on ways to reduce your insurance costs and increase the protection for you and your family.

United Agencies represents: Mercury, Safeco, Fireman's Fund, Hartford, Chubb, AIG, Civil Service Employee Insurance, Progressive, Encompass, and many others. With so many companies to choose from, we are able to give you the best coverage at the best price available. Give us a call, and we'll prove it!

Feel free to call our agency if you have any questions about what we can do for you, would like to know what it would cost to buy your insurance through us, or would like a question answered on any type of insurance.

**Be safe and have fun!**

### About United Agencies

United Agencies is the Club's partner in helping members with their home and auto insurance, and related products. We specialize in creating personal relationships with our customers, and serving their needs in a prompt, efficient and friendly manner.

Check out our City Employees Club page on the United Agencies Website at [www.unitedagencies.com/cityclub](http://www.unitedagencies.com/cityclub). This website lists the upcoming visits we'll be making to City Department meetings where you can ask us any question in person, and get an instant quote!

### Have a question?

Is there something about insurance that you've always wanted to know, but were too ashamed to ask? Maybe something that you've just always been curious about? Feel free to send me an email at [jgelineau@unitedagencies.com](mailto:jgelineau@unitedagencies.com), and I will try to answer your question in one of our monthly columns.

## GENERAL SERVICES

# They're MVPs!

General Services honors its 'Most Valued Performances.'



Story by Jackie Causillas, Club Counselor;  
Photos by Vadym Vasylenko

On Sept. 14, General Services gathered at City Hall to honor individual employees and distinguished them as "Most Valued Performances." These employees are always willing to take on extra assignments and exhibit outstanding leadership. They consistently demonstrate initiative in all aspects of the job. Congratulations to all of them!

### The winners included:

- Michael Chee, Sr. Management Analyst I, Club Member
- Jim Files, Heavy Duty Equipment Mechanic
- Victoria Hobbs, Custodian Supervisor, Club Member
- Renee Mustafa, Sr. System Analyst II
- Group award: Office of Public Safety
- Group award: Civic Center Special Events Support Team
- Group award: Central Duplicating Team/Publishing Services

*The Club congratulates the winners, and thanks Eric Robles and Richard Wuert for their assistance.*



From left: Angela Sherick-Bright, Asst. General Manager, Club Member; and Jim Files, Heavy Duty Equipment Mechanic.



From left: Tony Royster, General Manager, Club Member; Deborah Ramos, Asst. General Manager; and Renee Mustafa, Sr. System Analyst II.



The Most Valued Performance cake.



Receiving their group award is the Civic Center Special Events Support Team.



Receiving their group award are, from left: Office of Public Safety Security Officer Gennadiy Danilkevich; Chief Gary Newton; Valerie Melloff, Asst. General Manager, Club Member; and Security Officer David Orozco.



From left: David Paschal, Asst. General Manager; and Michael Chee, Sr. Management Analyst I, Club Member.



Central Duplicating Team/Publishing Services, from left: Johnny Clark, Bindery Worker; Alexia Galaz, Duplicating Machine Operator II; Deborah Ramos, Asst. General Manager; and John Anderson, Duplicating Machine Operator II.



From left: Tony Royster, General Manager, Club Member; Valerie Melloff, Asst. General Manager, Club Member; and Victoria Hobbs, Custodian Supervisor, Club Member.



From left: Eric Robles, Director, Special Operations, Club Member; and Robert Larios, Director of Operations, City Employees Club.