

PUBLIC WORKS

Call Center, As Hosts

Sanitation Call Center hosts Korean best-practices visit.

Story and photo courtesy Public Works

Public Works/Sanitation Call Center staff hosted a group from South Korea, which visited two City departments Nov. 7.

During recent tours of the Information Technology Agency 3-1-1 and Public Works/Sanitation Call Centers, officials from

Goyang, South Korea, were briefed on administrative systems and procedures and they observed practices to implement in their local operation, including ample working spaces at each facility and the City's emphasis on customer service. The city of Goyang is located within the national capital region of Seoul and has a population of more than 900,000.



Public Works/Sanitation Call Center Manager Herlinda Rodarte (center) joins (from left) Steven Jew, Sr. Systems Analyst, Public Works/Sanitation, and Goyang call center officials Yoon Suk Yong, Team Leader Seo Gwang Jin and Song Daeho.

PUBLIC WORKS

Good Hosts

Sanitation hosts reception for world delegates during annual federation conference.



Cora Jackson-Fossett, Public Information Director II, Public Works/Sanitation, 34 years of City service, Club Member; and Paul Gomez, Public Works/Sanitation, 5 years.

Story and photos by Debbie Schroyer, Club Counselor

Public Works/Sanitation hosted a welcoming reception for international attendees during the annual Water Environment Federation Technical Exhibition and Conference (WEFTEC).

The event was held Oct. 17 in the Tom Bradley Room, high atop City Hall.

The WEFTEC is the biggest meeting of its kind in North America and offers more than 20,000 water quality professionals from around the world the best water quality education and training available today. The annual event was being held in the Convention Center.

Sanitation is the City's environmental agency. Whether it's wastewater conveyance and treatment, effective sewer management, green infra-

structure, stormwater management, or resource harvesting, Sanitation produces award-winning programs.

Sanitation co-hosted the meet and greet reception to thank the attendees for coming to Los Angeles.

Special thanks go to Adel Hagekhalil, Marisela Reyes and Vanessa Quijada for inviting the Club to the event.



From left: Steve Nutter, Public Works Commissioner; Deputy Mayor Romel Pasqual; and Jerilyn Lopez Mendoza, Public Works Commissioner.



City Councilman Bill Rosendahl.



Enrique Zaldivar, Director, Public Works/Sanitation.



Varouj Abkian, Asst. Director, Public Works/Sanitation.

CITY EMPLOYEES AT WORK

Do you have a photo of City Employees on the job? Send it in and we might print it! talkback@cityemployeesclub.com



At the Public Works/Sanitation Hollywood Yard is the Wastewater Collection team, back row, from left: **Anthony Winston**, Supervisor; **DeMero Franklin**; **Jorge Medrano**; and **Aaron Daniels**. Front: **Noy Valderama**; **Albert Smith**; and **Yves Voltaire**.



Here are three Surveyors from Public Works/Engineering map-checking on Broadway between Second and Fourth Streets. They are (from left) **Rainier Magro**, Field Engineer, 21 years of City service, Club Member; **Eric Ramos**, Survey Party Chief, 6 years; and **James Kleinbergs**, Field Engineer, 5 years.



Joselito San Juan, Registered Veterinary Technician at East Valley Animal Shelter, 5 years of city service, Club Member
In the picture, Joselito is distributing daily medicines to the dogs at the shelter.