

LETTERS To the Editor

Tell us what you think! talkback@cityemployeesclub.com

LETTER OF THE MONTH

Son of Ticket Guy Has Only Half the Size But All the Charm

Whoa! Is that the Ticket Guy's child on page 54 of the October *Alive!*? Boy, it looks like he could be the next Ticket Guy!

— Roy Harbaugh, General Services

Hi Roy, indeed that is Nathan Cotton, son of Navin (the Club's "Ticket Guy") and Angela Cotton. Little Nathan could be heir to the amazing Ticket Guy Empire; he already has the charm part down cold! —Ed.



With the Dogs and Divers, Jerry Has Real City Pride

I enjoyed the K9 story in your November newspaper. I am impressed and I feel honored to be a City Employee, knowing that there are special people like Officer [Tom] DeLuccia and dogs like Rajzi. It is truly amazing the City is as diverse as it is. I mean, I remember a story *Alive!* did on Zoo employees that scuba-dive. It's great to be part of City of Los Angeles family.

— Jerry Tonollo, General Services

Between ARod or Club League, Tina Chooses the Sports Dude

I want to congratulate the Guzzlers and the Hitmen for winning their softball championship games. I was at the games that cold Wednesday night, and I am glad I went and decided against watching the World Series on television because the action was at Downey Park. It was also great to see a nice crowd, and I am not sure but I think I saw the Sports Dude cooking hot dogs and hamburgers. Can the Club confirm this? Nonetheless, great games and I look forward to next years league!

— Tina Ferrero, Rec and Parks

Hi Tina, yes indeed, that was legendary Club Sports Dude, Robert Larios, making a festive time of the championship games! There's a chance that Sports Dude's cooking recipes will appear in an upcoming Cooking With the Club, as the Sports Dude and Chef Larios know each other on a first-name basis. —Ed.

Rita Likes How Chef Larios Can Talk Turkey and Really Mix It Up

Oh wow! I am so glad to see a salad recipe from Chef Larios. This one I will definitely make because I know there will be tons of leftover turkey. The turkey salad looks amazing, and I look forward to making it. What a great idea to

use raspberries in the salad. I guess that's why they call him Chef Larios.

— Wendy Hill, LAFD

Office Depot Discount, an Early Club Benefit, Is Still Among Best

I want to share with you that I called Office Depot with the number on the back of my membership card and linked my credit card. Then I went to Office Depot near my home to buy some school supplies for my daughter. My original bill at the cashier counter read \$163, but when they swiped my credit card, it went down to \$123! Thank you Club for saving me so much money!

— Rita Thompson, DWP

Hi Rita, I wanted to write a snappy response to your letter, but I was too busy calculating my own Office Depot discounts with the Club. You are right; the Office Depot discount is really great. Every Club Member should take advantage! —Ed.

At the End of the Day, Club Really Is All About Service

I wanted to let everyone know how impressed I am with the Club's response rate to my email message. I sent a message on a recent Saturday night at about 10 p.m. to make a change in my mailing address, and within 30 minutes I got a response from the Club's Robert Larios. That blew me away! I thought it was an automated response, but it was really him. There's no place like the Club.

— Michelle Garrison, DWP

*Hi Michelle, the Club has many great features, including *Alive!*, ticket discounts, insurance, apparel, special events, happy people, and on and on. But at the heart of it all is great customer service. Without it, we are nothing. So thanks for noticing, and writing in. —Ed.*

Corrections



Gina Caguiat



Joseph Lee

- In last month's article on the retirement of Club Member and enthusiastic *Alive!* photo contributor Gina Caguiat, we misstated her title. She retired as Sr. Clerk Typist.
- Also in last month's *Alive!*, in a story on a local Toastmasters Club hosting an area speech contest, we misstated the department of Joseph Lee, who presented a winning speech. He is a Management Analyst I, Transportation.
- Finally, in last month's list of retirees, we gave incorrect information regarding Barbara Vacariello. Barbara retired as a Sr. Clerk Typist, LAPD, with 32 years of City service.

Alive! regrets these errors and thanks Gina, Joseph and Barbara for their understanding.

QUESTION of the Month

— Collected by Rachael Brecher, Club Store Rep



The Ticket Guy and Rachael at the Club Store ask Club Members fun questions when they visit to purchase tickets or great Club apparel and gifts. So, stop by and join in the fun!

What holiday message do you want to send to your fellow City Employees? (Bonus question: Do you like fruitcake?)



"Remember the real spirit of the holidays." ("No.")

— Pleasant Williams, General Services, 10 years of City service

"Happy Holidays, and be merry." ("No.")

— Ricardo Lozano, DWP, 11 years of City service.



"Merry Christmas, and have a better year." ("No.")

— Albert Robles, Public Works, 20 years of City service

"Take a break. You deserve it, and have an extra cup of eggnog." ("No.")

— Michael McCue, Neighborhood Empowerment, 3 years of City service



"Happy Holidays, and I wish everyone a Happy New Year." ("No.")

— Simone McDade, LAPD, 25 years of City service

"Remember, we are celebrating Christ's birthday." ("No.")

— Francisco Johnson, DWP, 21 years of City service



"Happy Holidays, and remember to count your blessings this holiday season." ("No.")

— Dolores Chavez, LAPD, 9 years of City service.

"May we all be thankful for our jobs, health and families. And all have a prosperous New Year." ("No.")

— Kimberly Aviles, Library, 11 years of City service



"Happy Holidays and best wishes." ("Yes.")

— Berenice Orozco, Housing, 4 years of City service

"Happy Holidays." ("No.")

— Linda Rorex, Personnel, 19 years of City service

Something to  Think About

"Genius is one percent inspiration and 99 percent perspiration."

— Thomas Edison

A reminder from L.A. City's Quality and Productivity Commission:
Always do your best!