

REST INSURED



BY **JEFF GELINEAU**

Vice President of United Agencies,
The Club's Auto and Home Insurance Partner



The Advantages of United Agencies

One of the questions we get most often is, "What does United Agencies do for me?"

United Agencies is an insurance brokerage that acts as agents for more than 45 national insurance companies. The advantage of dealing with a broker is that we can get you quotes from several different insurance companies all at once, and find the one that best fits your situation. We can also help you out if you have teenage children in the house, too many tickets on your license, or maybe own a house in a brush area.

United Agencies represents you! We are not obligated to any specific insurance company, and we can offer you an unbiased investigation of which insurance company would be best for you.

If you suffer a claim, we are also there for you. You can call the same person who sold you the policy, and that person can walk you through the steps involved in filing a claim, answer any questions that might come up in the process, and act as your advocate if you have a problem with the insurance company.

Have any questions? Looking for advice? We have professionals who have been advising individuals and businesses for more than 50 years. Feel free to call us, and we'll help where we can.

Look for our helpful column in each issue of *Alive!*, and if you are a customer of United Agencies, you should also receive our quarterly e-newsletter: *Personal Connection*. This helpful newsletter provides a wealth of information and resources that you will find invaluable.

By calling United Agencies, you should expect to get exceptional service. Our partnership with the City Employees Club is very important to us, and you will receive "VIP treatment" as a member of the Club. A real person will answer the phone, and you won't be shuffled off to the voicemail dungeon. It is important to us to keep our relationship with the Club, and to do so we have to keep every Club Member happy. When you call us, you should expect results!

If you are currently buying your policy from another broker, and you like the insurance company that you are buying from, you can still switch to United Agencies and experience the exceptional service that other Club Members are receiving. We even will give you a \$50 ARCO gas card simply for switching agents! You keep the same great policy

you currently have, improve your level of service, and get a tank of gas for free!

Buying your insurance from United Agencies is especially beneficial to you when you spend a few minutes talking to our agents on the phone or in person. We have more than 50 years of experience to draw on, and we pride ourselves in doing an excellent job of educating our customers in how to make the best decisions. We will try to "think outside the box," and offer helpful suggestions on ways to reduce your insurance costs and increase the protection for you and your family.

United Agencies represents:

- Mercury Insurance
- Safeco Insurance
- Fireman's Fund Insurance
- Hartford Insurance
- Chubb Insurance
- AIG Insurance
- Civil Service Employee Insurance
- Progressive Insurance
- Encompass Insurance, and
- Many others.

With so many companies to choose from, we are able to give you the best coverage at the best price available. Give us a call, and we'll prove it!

Feel free to call our agency if you have any questions about what we can do for you, would like to know what it would cost to buy your insurance through us, or would like a question answered on any type of insurance.

United Agencies is the Club's Partner is helping members with their home and auto insurance, and related products. We specialize in creating personal relationships with our customers, and serving their needs in a prompt, efficient and friendly manner.

Call United Agencies today at (888) 801-5522. United Agencies Burbank. (CA License # 0252636.)

Have a question? Is there something about insurance that you've always wanted to know, but were too ashamed to ask? Maybe something that you've just always been curious about? Feel free to send me an email at jgelineau@unitedagencies.com, and I will try to answer your question in one of our monthly columns.

Be safe and have fun!

Call United Agencies Burbank today at (888) 801-5522.

CA License # 0252636

AIRPORTS

Tony Iovene Retires

Airports Construction Inspector Anthony Iovene retires after 38 years of City service.

Story and photos courtesy Dorothy Alexander, Sr. Construction Inspector, Airports

Tony was joined by his wife Jan, co-workers, and friends to celebrate his retirement after 38 years of City Service. Tony started his City career at the Harbor Department as a Surveyor. Later, he was promoted to Construction Inspector, Public Works/Contract Administration. He retired Sept. 12 after 11 years as a Construction Inspector in the Residential Soundproofing Group, Airports.

Tony plans to spend his retirement years enjoying the company of his wife, Jan, and cat, Chatsworth.



From left: Joe Zamora, PW Sr. Inspector, presents Tony with an MCIA badge.



From left: Joe Zamora, PW Sr. Inspector; Tony Iovene; Jorge Padilla, RSP Inspector; and Roberto Gaete, RSP Inspector.



From left: Luz Murillo-Reyes, RSP MA; and Intissar Durham, Chief Airports Engineer.



Jan and Tony Iovene.



From left: Felix Gonzales, RSP Engineer; and Douglas McAdams, RSP Engineer.



From left: Sarah Fung, Residential Soundproofing (RSP) Student Worker; Luz Murillo-Reyes, RSP Sr. MA; Nadia Michel-Agaibi, RSP Engineer; Cynthia Lewis, Secretary; and Patsy Newborn, Secretary.



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