

# This Month at the Club Store

Here are the highlights of the Club Store and Service Center for March:

## TICKETS



Try the Club's E-ticket system! Buy your Disneyland and Seaworld tickets, and have them delivered to your email box. It's that simple! See the details on page 40.



## MERCHANDISE SPECIALS



Shop at the Club Store for all your gift needs!



## United Agencies APPOINTMENT SCHEDULE



GET A FREE QUOTE ON AUTO AND HOMEOWNERS INSURANCE

March 6

Patty Pulido, 8:30 a.m. – 4 p.m.

March 13

Norma Angulo, 8 a.m. – 4 p.m.

March 20

Rosa Calderon, 8 a.m. – 4 p.m.

March 27

Patty Pulido, 8:30 a.m. – 4 p.m.

### Your United Agencies Reps:



Norma Angulo, Personal Insurance Agent



Rosa Calderon, Personal Insurance Agent



Suzanne Egli, Personal Insurance Mgr



Patty Pulido, Personal Insurance Agent



Rose Rangel, Personal Insurance Agent



Club Store and Service Center  
120 West 2nd Street  
Los Angeles, CA 90012  
(888) 777-1744



## THE CLUB



From left: Terry Yeager, President of Yeager and Associates and the broker for the Club's Life and Disability insurance, with Angel Gomez, the Club's Member Services Director. Terry and Angel bonded over the fact that they are both former Marines.

# Club Celebrates 81 years

At its 81st annual meeting, the Club celebrated a strong 2008 and the opening of the Club Store ... and remembered Howard Pompel.

Photos by Sammy Lam, Club Tech Guru, and Tiffany Sy, Club Counselor

"I am pleased to report that 2008 was yet another year that represents a continued commitment to celebrating the lives and work of City Employees," said Club Board Chairperson Michael Biagi, Airports. "But it was also a year of great sadness, with the passing of our very own Howard Pompel." Club Counselor Howard Pompel died in the Metrolink train crash last fall in Chatsworth.

Michael then listed the Club's great success in 2008:

- Total Club Membership has exceeded 18,000 members
- The Club reached 99.3 percent of its revenue goals, and the Insurance Services side reached 96.2 percent of its goal
- Insurance in force held strong at \$2.1 billion
- *Alive!* continues to get better and stronger, with the addition of "People We See," a heartfelt reminder of those living on the streets of downtown L.A.; "The Car Club," written by Club Member Everett Bennett; and the continuation of publishing thousands of photos of City Employees.

"But maybe the biggest accomplishment of the year was the opening of the Club Store," Michael continued. "Thanks to the tireless efforts of Navin Cotton, the Club's dream of a retail outlet became a reality. And to make things even better, each month that the store has been open, ticket and merchandise sales exceeded that of the previous month. Since the new location opened, usage of the Club Store has increased 68 percent. And the best is yet to come, with the opening of the new Parker Center, right across the street."

After Michael's report, Club CEO John Hawkins talked about the Club's great

loss of Howard, and how Club Members were so generous in their cards and condolences of him. John also announced a major increase in the Club Rep program, and he introduced the Club staff members – Tiffany Sy, Irene Small and Rachael Brecher.

John was joined by Robert Larios, the Club's Director of Operations, and they gave out the Club's prestigious annual awards. They went to:

- Angel Gomez, the Club's Member Services Manager, won the President's Award, which goes to the year's outstanding Club staff member; and
- Martín Chavez, Harbor, and Yvonne Liu, Finance, won the Club Rep Award, which goes to the year's outstanding Club Rep.

In other business, the Board was elected and sworn in. Members include:

- Regner Globus, Property Manager, Harbor, President;
- David Muraoka, LAPD;
- Michael Leighton, General Services;
- Rita Robinson, Transportation;
- Michael Biagi, Chair, Airports;
- Maria Romasanta, DWP; and
- Robyn Barnes, Fire and Police Pensions.



Robert Larios, Club Director of Operations, presents the Club Rep of the Year award to Yvonne Liu, Finance, and *Alive!* contributor.



Rachael Brecher



Club CEO John Hawkins, second from left, with some of the *Alive!* design team, from left: Olivia, Marie and David Jamgotchian.



Some members of the Club Board, after being sworn in, from left: David Muraoka, LAPD; Michael Leighton, General Services; Michael Biagi, Airports; and Regner Globus, Harbor; with Club CFO Brian Trent.