

LAPD

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Assistant Chief Sharon Papa, Club Member, addresses the PSRs.



Standing: C.T. Feng, PSR III, 9 years of City service, Club Member. Seated: Marisol Vielma, PSR II, 6 years, Club Member.



LAPD Chief William Bratton thanks the PSRs for their hard work and commitment to the safety of Police Officers and the residents in the City.



From left: Melissa Merrin, PSR II, 2.5 years of City service, Club Member; and Nicole Salls, PSR II, 3 years, Club Member.

National Dispatchers Week

Police Dept. says thanks to its 911 operators during annual national event.

Story by Arlene Herrero, Club Counselor; Photos by Arlene Herrero; Angel Gomez, Director of Member Services; and Marisol Vielma, PSR II

The Los Angeles Police Department Communication Division celebrated National Dispatchers Week April 13 through 19. The annual event, established in 1992 by President George H. Bush, honors dispatchers nationwide for providing vital emergency services in their respective communities.



Marty Ford, PSR III, 17 years of City service, Club Member.



Yul Johnson, Sr. PSR I, 19 years of City service.



From left: Carlos Marsh, PSR II, 5 years of City service, Club Member; and Charles Vetter, PSR III, 9 years.



Manuel Garcia, PSR III, 10 years of City service, Club Member.

LAPD dispatchers, known as Police Service Representatives (PSRs), are an integral part of the public safety net in Los Angeles. They fulfill dual roles as police dispatchers and 911 operators. In 2007, PSRs provided all dispatching services for LAPD officers and answered 3.5 million calls for police service from the public.

Both dispatch centers – the Metropolitan Center, and the Valley Center -- offered guided tours for officers, City Employees, members of the media and the general public. The tours were conducted all day. Refreshments were provided.

LAPD Chief William Bratton attended the 2 p.m. roll call at the MCDC and VCDC to personally honor the PSRs for their hard work and commitment to the safety of police officers and the residents in the City of Los Angeles.

The Club provided several prizes for the week long event and attended the open houses at both centers.

Thanks to all the PSRs for the incredible work they do for the City.

Thanks to PSR II Angel Rodriguez, Club Member, and PSR II Jennifer Chavis, for their assistance.



The three award recipients, from left: PSR I Cathy Sotos, PSR III Anthony Rivers, and PSR III Tammy Lindquist.



From left: Susana Reynoso, PSR II, 6 years of City service, Club Member; and Emiko Uyeda, PSR II, 4.5 years.



Wanda Williams, PSR II, 22 years of City service, Club Member.



From left: Naila Hay, PSR II, 5 years of City service; and Ricci Cureton, PSR III, 11.5 years.

ANTHONY RIVERS

Administrative Employee of the Year (2007)

Communications Division is pleased to announce the selection of Police Service Representative (PSR) III Anthony Rivers as the 2007 Administrative Employee of the Year.

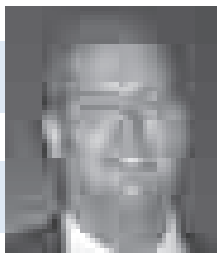
Police Service Representative Rivers has been assigned to Communications Division for the past 12 years. He began his current tour of duty in the Training Unit Simulator in Fall 2006. As a Simulator Instructor, he was knowledgeable in the policies and procedures and consistently imparted that knowledge in a professional manner. Rivers spent many hours planning and preparing lesson plans, PowerPoint presentations and simulations. As the class coordinator, he ensured that all equipment, including headsets and Divisional Manuals, were obtained and issued properly to all new employees. Additionally, he tracked, recorded and maintained class related materials (test scores, etc.) and consistently submitted the daily worksheet and class logs in a timely manner.

In addition to his regular duties as a Simulator Instructor, Rivers was inundated with a multitude of other responsibilities and assignments. He planned and coordinated a Premiere CAD training overview specifically designed for the Communications Division Projects Unit staff, as well as played a significant role in the preparation for eight-hour Premiere CAD

training classes for supervisors. Another of his ancillary responsibilities during 2007 was to teach a block in Watch Commander School for sworn and civilian Department supervisors. He also taught a block on City emergencies during several PSR II Enrichment Days. Rivers provided additional training to a variety of outside Divisions and agencies. For example, he taught Property Division personnel on tactical alerts and mobilization procedures and also provided training to personnel from the Los Angeles County Department of Mental Health.

Rivers was always willing an eager to accept any task or assignment. He was a vital part of the successful move of the Training Unit staff and office equipment/materials from the City Hall East to the Metropolitan Communications Dispatch Center (MCDC) offices.

Rivers consistently went above and beyond the call of duty. His uncanny sense of humor and wit make him delightful. He is a team player who maintains a positive and welcoming work demeanor.



From left: LAPD Chief William Bratton and PSR III Anthony Rivers and his family, as Anthony was awarded Administrative Employee of the Year.

9-1-1 EMERGENCY

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CATHERINE SOTOS

Supervisor of the Year (2007)

Communications Division is pleased to announce the selection of Senior Police Service Representative I Catherine Sotos as the 2007 Supervisor of the Year.

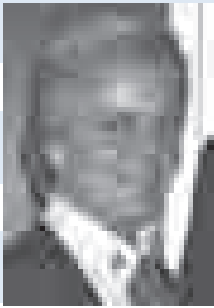
Cathy joined the Department in October 1988. She exemplifies what a supervisor should be. Whether projecting calm during emergencies, mentoring subordinates or handling complicated personnel issues, she maintains the same high level of professionalism. During the past year, she has displayed outstanding dedication to duty, providing the same high-quality service to the citizens of Los Angeles, which is her trademark.

During the past year, Communications Division has undergone a series of changes, including the launch of Premiere CAD in June 2007. This transition was tough for most of the employees, as change is never easy. Senior PSR Sotos repeatedly took the lead, providing numerous roll call training sessions, not only on what her employees could expect, but also how to deal with a new set of circumstances.

Sotos is also held in high regard by the sergeant/watch commanders of the center, who have recognized her good work on many occasions.

She is a strong supervisor who doesn't just report problems and wait for direction, but rather she works through the issue/situation and then presents the action taken/solution.

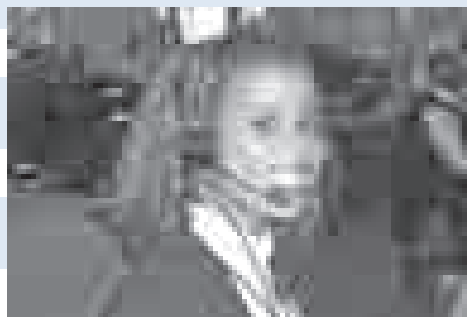
Sotos' dedication to improving the morale and positive atmosphere of the Division is also evident. Throughout the years, she has been a constant force during the Baker to Vegas running competition. Cathy's early involvement was as an organizer/leader for the Communications Division team. She has continued to work in support of this event, as well as in the planning of divisional picnics, holiday parties and the Department's Adopt-a-Family efforts. Without supervisory support, these events would not have been the success they were. Cathy has also been involved in the S. Baldrick's fundraising efforts to fight against childhood cancer, as well being involved in numerous other charitable causes.



From left: Capt. Anita Ortega, SR II John Phillips, Lt. II Stan Ludwig and award recipient PSR I Cathy Sotos with Police Chief William Bratton.



Standing, from left: Cathi Pearson, Sr. PSR 1, 28 years of City service, Club Member; and Cathy Sotos, Sr. PSR 1, 19 years, Club Member. Seated: Sgt. Ponce.



Taneshia Guillory, PSR II, 4.5 years of City service, Club Member.



From left: Charlotte Reaves, Sr. PSR 1, 13 years of City service, Club Member; and Larry Cardinas, Sr. PSR 1, 18 years, Club Member.



Promoting the Revlon Run/Walk, from left: Carlos Mejia, PSR II, 6.5 years of City service, Club Member; and Yolanda Bunn, PSR III, 13 years, Club Member.



Adriana Herrera, PSR II, 3.5 years of City service, Club Member.



From left: Cynthia Lam, PSR III, 9 years of City service, Club Member; and Jayda Davis, PSR, 7 months.



Verlene Triplett, PSR II, 19 years of City service, Club Member.



Larry Gates, PSR II, 4.5 years of City service, Club Member.



From left: Whitney Olafson, PSR II, 1.5 years of City service; and Amy Case, PSR II, 5 years, Club Member.



From left: Berta Ugas, Sr. PSR 1, 18 years of City service, Club Member; and Anita Whited, Sr. PSR 1, 18 years, Club Member.

TAMMY LINDQUIST

Police Service Representative of the Year (2007)

Communications Division is pleased to announce the selection of Police Service Representative (PSR) III Tammy Lindquist as the 2007 PSR of the Year.

Lindquist began her career with the Los Angeles Police Department (LAPD) Aug. 30, 1999. Her technical proficiency and her exemplary interpersonal skills have made her an invaluable member of Communications Division. She maintains a calm and pleasant demeanor, even through the most difficult situations. Her antidote to a bad day is a smile. She views life as a humorous and positive challenge, and eagerly works to resolve conflict.

One of Lindquist's most outstanding attributes has been her willingness to get involved in morale-building activities throughout the Division. She volunteered to coordinate Watch Cleanup; the Pet Board; the monthly birthday list; and she took the initiative to decorate the MCDC floor for the Christmas and New Year's holiday, all of which were evident of her spirit to improve and beautify the work environment. She served on the annual picnic committee, the children's Christmas party committee, the holiday party committee, the Baker to Vegas Committee, and the station fund committee. During the months leading up to the Communications Division holiday party,

Lindquist assisted in many fundraising ideas and was instrumental in ensuring that the holiday party committee achieved their fundraising goals. It is no surprise that Lindquist is also a member of the Care and Concern Committee (CACC), a team of volunteer personnel that provides support to fellow employees. Lindquist has worked a variety of assignments during her tenure with LAPD, her favorite being the RTO Training Officer (RTOTO), an assignment that enhances her job knowledge, peer leadership and passion for teaching. Lindquist envisions that 911 Dispatchers will one day achieve the recognition they merit and deserve. Communications Division is very fortunate to have someone of Lindquist's caliber who maintains a positive outlook. Lindquist has received numerous commendations throughout her career, touting her skills and abilities and exceptional performance. Lindquist represents excellence, loyalty and dedication.



From left: PSR III Tammy Lindquist, Club Member, accepts her Police Service Representative of the Year certificate from LAPD Chief William Bratton.

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From left: PSR III Jorge Rios, Club Member, accepts his Certificate of Recognition from LAPD Chief William Bratton.



From left: PSR III Maria Ramos accepts her Certificate of Recognition from LAPD Chief William Bratton.



From left: Judy Ruiz, PSR III, 34 years of City service, Club Member; and Jean Sarfaty, PSR II, 2 years, Club Member.



From left: PSR III Mary Vega accepts her Certificate of Recognition from LAPD Chief William Bratton.



From left: Sr. PSR Leslie Smith, Club Member, accepts her Certificate of Recognition from LAPD Chief William Bratton.



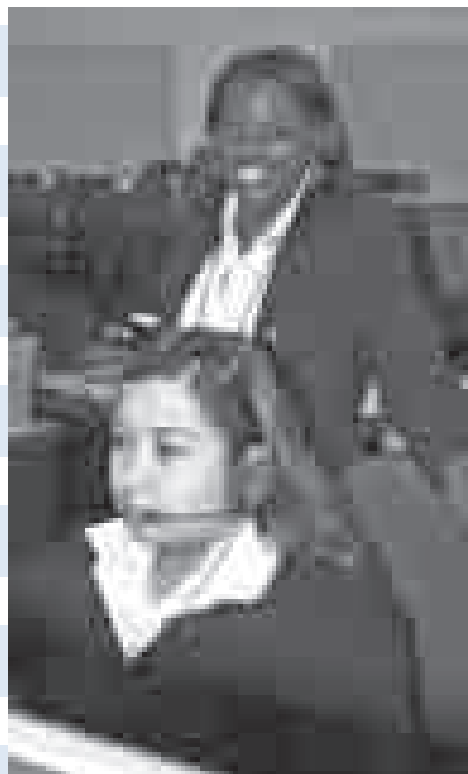
Tamera Walker, PSR, 6 months of City service.



From left: Caroline Milanes, PSR, 6 months; and Carol Davis, PSR III, 12 years of City service, Club Member.



Crystal Elizondo, PSR, 1.5 years of City service.



Standing: Andrea Steward, PSR III, 22 years of City service, Club Member. Seated: Danielle Correa, PSR II, 4 years.



Spencer's mom, PSR III, 9 years of City service, Club Member.



Jose Alaras, PSR, 7 months of City service.



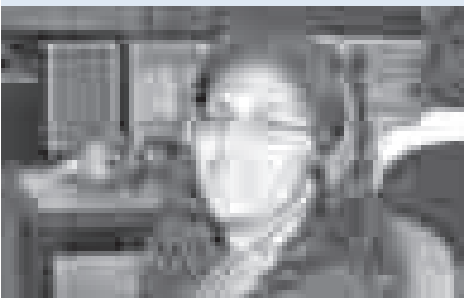
Autumn Kohoutek, PSR II, 4.5 years of City service.



Seated: Janice Williams, PSR II, 10 years of City service, Club Member. Standing: Keisha Crawford, PSR II, 6 years.



From left: Andrea Rayburn, Sr. PSR 1, 9 years of City service, Club Member; and Tracy Beverly, Sr. PSR 1, 11 years, Club Member.



Crystal Edwards, PSR, 6 months of City service.

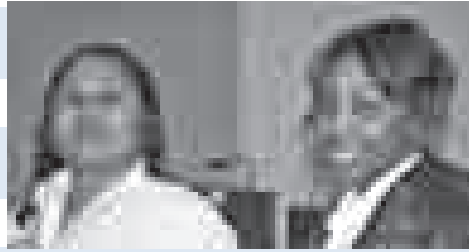


Back row, from left: Marlene Swancy, Sr. PSR 1, 25 years of City service, Club Member; and Capt. Anita Ortega, Commanding Officer, LAPD Communications. Front: Holly Tufts, Sr. PSR II, 33 years, Club Member; Lt. Gloria Vargas; Terri Rowe, Sr. PSR 1, 28 years; Tracy Page, Sr. PSR 1, 17.5 years, Club Member; and Sandra Pollard, Sr. PSR 1, 29 years, Club Member.

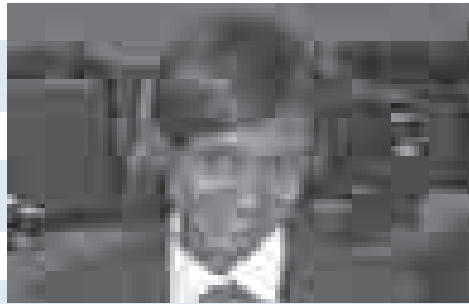
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Standing, from left: Brett Cook, PIII; Brittney Elvington, Valencia High School student; and Aileen Aranda, PSR II, 5 years of City service. Seated: Luis Cuevas, PSR III, 19 years.



From left: Sharlene Sutherland, PSR, 1.5 years of City service, Club Member; Donelle Nubia, PSR, 1.5 years.



From left: Teresa Bui, PSR II, 6 years of City service, Club Member; and Amy Case, PSR II, 5 years, Club Member.

Tenecia Davis, PSR II, 3 years of City service, Club Member.



Alma Flores, PSR II, 6 years of City service, Club Member.



From left: Sally Rayburn, PSR, 6 months of City service; Jorge Rios, PSR III, 9.5 years, Club Member.



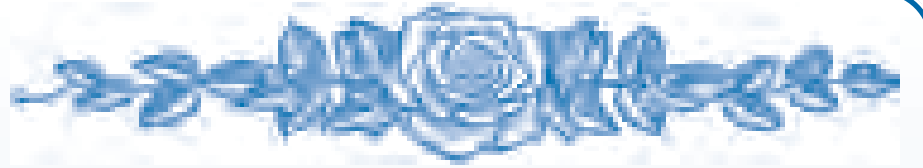
From left: Howard Tien, Sr. PSR 1, 8.5 years of City service, Club Member; Margaret Peters, Sr. PSR 1, 20 years, Club Member; Anita Whited, Sr. PSR 1, 18 years, Club Member; and Jill Woo, Sr. PSR 1, 19 years, Club Member.



Rachel Placencia, PSR III, 13 years of City service.



Alex Gomez, PSR III, 14 years of City service.



A Memorial

~ to ~

Damaris "Didi" Quiles

General Services Office of Public Safety Dispatcher Damaris "Didi" Quiles, Club Member, and her mother, Carmen, were killed in what police called a domestic dispute Jan. 10 in Tujunga.

In her memory, and as part of this focus on National Dispatchers Week, *Alive!* is honored to present these photos of Didi, provided by Club Rep Lorena De La Torre, General Services/Public Safety. Many thanks to Lorena for these photos.

