



Accepting toys for the Club's participation in the Central City Police Boosters Toys for Tots campaign are Club staffers, from left: Marla Fisher, Claims Assistant; Katie Hesselstine, Applications Coordinator; Navin Cotton, Club Store and Vendor Relations Manager; Leigh Thompson, Controller; Jessica Segura, Merchandise and Ticket Sales Coordinator; Summy Lam, Information Technology Business Analyst; Howard Pompel, Member Services Counselor, In-House; and Arlene Herrero, Member Services Counselor.

Toy Drive Continues

■ **As part of this Central City Boosters holiday tradition, you can donate toys to the less fortunate.**

CLUB HEADQUARTERS — As part of the LAPD Central City Police Boosters program, the annual Toy Drive is ready to reflect your generosity and give to those in need.

Collections run through Dec. 7, at Club Headquarters or through your Club Counselor. Club Members are asked to contribute an unwrapped toy to the cause.

The drive is sponsored by the LAPD Central City Police Boosters. In the past, some of the

toys were distributed to City employees in hardship, too.

This is the fifth year that the Club has participated in the holiday toy drive, and each year the drive collects more toys. More than 95 toys were collected last year. With your help, the Club hopes to collect even more.

The Club thanks you in advance for your generosity.



The Word on the Street



Cecilia Talbot,
Claims Administrator

Your claims service is "outstanding! Your people are caring, compassionate and very professional in handling customers. When I called to notify you of my wife's passing, the staff was all touched and offered their condolences. They outright handled my claim with no delay, and I received my check very promptly. Thank you! Thank you! Thank you! [The book that the Club sends, *The Fall of Freddie the Leaf*] is very true indeed. All of us sooner or later will be joining God in heaven."

— Josefino Laguilles,
September 2007

You probably won't get to meet Club Claims Administrator Cecilia Talbot very often... until you really need her. That's when her service shines. So, to assure you that you are in good hands, from time to time *Alive!* will reprint letters commending the service given by Cecilia and her excellent staff. —Ed.



**Service From the Heart...
When You Need It Most**

Trust the Club's insurance and claims services when you need them the most.

PRAISE

CLUB Member Benefits

Club Insurance

Your life and well-being are important to the Club. Get peace of mind with the Club's strong insurance programs:

- Group Rated Term Life Insurance (\$10,000-\$300,000)
- Auto and Homeowners Insurance (888) 801-5522
- Group Rated Spouse Life Insurance (\$10,000-\$300,000)
- Group Rated Long Term Disability
- Comprehensive Long Term Care Insurance
- Cancer Insurance (\$10,000-\$50,000)
- Group Rated Accidental Death & Dismemberment Insurance

Great Ticket Discounts

The cheapest tickets in town to theatres, amusement parks, and events!
Go to www.cityemployeesclub.com or call (888) 777-1744

Club Partner Discounts*

Enterprise Rent-a-Car

Call the Club for discount code and password!

1-800-flowers

Save 15%. Call the Club for discount code and password!

Office Depot

Save up to 40%. Call the Club to activate your credit card.

Dunn Edwards

Show your Club membership card and save 20%.

*Contact the Club for more details.



These are the faces behind the Club. Our staff is dedicated to helping our members receive the maximum benefit from their membership. If you have questions, concerns or suggestions about your Club, our counselors are ready to help.

Need help? Find your Counselor

When contacting the Club, ask for the counselor that handles your department.



2003 President's Award Recipient
Arlene Herrero
Senior Benefits Specialist –
Member Services Counselor

Aging, Department of Building and Safety, Department of DWP Energy Services
DWP Marketing and Customer Service
DWP Water Services
Engineering, Bureau of General Services, Department of Harbor Department

Information Technology Agency
Library Department
Personnel Department
Police Department
Retirement System, City Employees' Sanitation, Bureau of Transportation, Department of



Liz Montes
Member Services Counselor

Accounting, Bureau of [Formerly] Animal Regulation, Department of Airports, Los Angeles World
Chief Legislative Analyst, Office of the City Administrative Officer
City Attorney
City Clerk
Coliseum, Los Angeles Memorial Community Development Department
Community Redevelopment Agency
Contract Administration, Bureau of Controller, Office of the Convention Center, Los Angeles Council District # 1-15
Cultural Affairs, Department of

Department on Disability
DWP Admin.
DWP Financial Services Executive
DWP Integrated Support Services
El Pueblo De Los Angeles
Environmental Affairs, Department of Finance, Office of Fire Department
Housing Department
Management/Employee Services, Mayor, Office of the Planning, City Recreation and Parks, Department of Street Lighting, Bureau of Street Services, Bureau of Zoo Department, Los Angeles

Meet the Club Team



John Hawkins
President & CEO

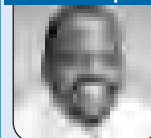


Brian G. Trent
Chief Financial Officer



Robert Larios
Director of Communications & Marketing

2006 President's Award Recipient



Navin Cotton
Vendor Relations Manager
"Ticket Guy"



Jessica Segura
Merchandise and Ticket Sales Coordinator

2004 President's Award Recipient



Cecilia Talbot
Claims Administrator



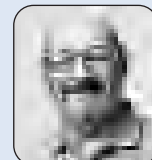
Marla Fisher
Claims Assistant



Angel Gomez
Member Services Manager



Lupe Medina
Administrative Services Representative



Howard Pompel
Member Services Counselor, In-House



Leigh Thompson
Controller



Trinh Pham
Senior Accountant



Katie Hesselstine
Application Coordinator



Michael Anderson
Information Technology Manager



Alan Bound
Information Technology Programmer



Summy Lam
Information Technology Business Analyst

Questions? We're here to help.

Call between 8:00 a.m. and 4:30 p.m. weekdays.

(800) 464-0452