



Publishing Services welcomed Alvin Blain, General Manager, General Services, Club Member.



Welcome to the open house.



From left: Abby Truong, Customer Service Representative; Michael Leighton, Director of Publishing Services, Club Board Member; Zeni Agustine, Accountant II; and Amy Lloyd, Sr. Accountant II.

# Publishing Open House



## ■ Publishing Services hosts its annual open house.

Story and photos by Arlene Herrero, Club Counselor

**GENERAL SERVICES** — Publishing Services held its annual open house June 21 in its facilities in Piper Tech.

The staff welcomed visitors and demonstrated many of the services that the office can provide to City departments.

"We take our commitment to our customers very seriously," said Michael Leighton, Director of Publishing Services and Club Board Member. "Publishing Services offers you the quality and

service you can expect at the most sophisticated print shop with the low cost obtainable through a not-for-profit operation."

Publishing Services offers job planning, graphic design, printing, copying, binding services, electronic forms design, inventoried forms, and on-demand programs at its headquarters in Piper Technical Center, 555 Ramirez St., Space 200. Hours of operation for manufacturing are 6 a.m. to midnight. Customer service and clerical functions operate from 8 a.m. to 4:30 p.m.

"We strongly encourage our customers to contact us before starting their publishing projects to plan their job," Leighton said. "We do not charge for this service, and we are confident that a little time spent planning your job will increase your overall satisfaction with the project."



Walter Griffin, Printing Press Operator I, Club Member, sets ink for LAX's annual report.



From left: Eric Ly, Graphic Designer III, LAX, Club Member; Diane Imori, Graphic Supervisor, LAX; and Paul Sierra, Graphic Designer II.



Jose Vanegas, Bindery Equipment Operator I, with the Mueller Stitcher, which stitches the books together. The machine can process 10,000 stitches in an hour.



Aaron Bird, Graphic Designer.



From left: Ricardo Rivera, Assistant III, Transportation; Mary Maher, Tax Compliance Officer III, Office of Finance; Ken White, Sr. Management I, Officer of Finance; and Tracy Vu, System Analyst II.



From left: Andrew Palacios, Council Aide to Councilman Bernard Parks, with Louis Gascone, Production Planner.



From left: Del Capalla, CEDT, Transportation, Club Member; and Jesus Escamilla, Transportation Engineering Associate, Transportation.



From left: Susan Juatco, SMS Payment Clerk, General Services; Solie Nicodemus, SMS Payment Clerk, General Services; Verna Chiu, SMS Payment Clerk, General Services; Vivien Santos, SMS Payment Clerk, General Services; and Mildred Jacla, SMS Payment Clerk, General Services.



Jeff Eilman, Bindery Equipment Operator, prepares a poster for lamination.



From left: Steve O'Keefe, Sales Manager, Spicers Paper, which supplies paper to the City; and Myrna Pilkington, Accountant.



From left: Georgia Fleischer, Payment Clerk; Griselda Jimenez, Payment Clerk, Club Member; and Puri Talaro, Sr. Clerk Typist.



From left: Stepan Nalbantian, Pressroom Supervisor, Club Member, shows business cards prior to printing them to Louisa Ranick, Graphic Designer, City Planning; and Luis Quinones, Graphic Designer, City Planning, Club Member.