



Stopping by Club Headquarters to thank Bev Haro (with flowers) for her service and to wish her well were, from left: Martha Lucero, Tanzi Cole and Capt. Fred Fowlks.

Goodbye to Bev

■ Longtime Club Counselor Bev Haro pursues new opportunities. Here's a guide to find your Counselor.

CLUB HEADQUARTERS — Beverly Haro, a familiar face to many Club Members in the Fire Dept., at the Zoo, in the Libraries and Transportation, among other departments, has left the Club to pursue other opportunities.

Club Members from the Fire Dept. — Martha Lucero, Tanzi Cole and Capt. Fred Fowlks stopped by on Bev's last day to wish her all the best. Bev really appreciated it.

Please join us in saying a sincere thanks to Bev for all she did for the Club, and to wish her well in her new endeavors.

The Departments that Bev served have been redistributed to other counselors; the new assignments are listed below. The Club will continue to serve you well; the transition should be seamless and easy. Check to see who your new Counselor is.

Your new Club Counselor is Arlene Herrero if you work in the following departments:

- Aging
- Personnel
- Library
- Transportation
- DWP Sections:
 - Marketing and Customer Services
 - Water Services

Your new Club Counselor is Liz Montes if you work in the following departments:

- Community Development
- Fire
- Environmental Affairs
- Street Services (Public Works)
- Zoo
- DWP Sections:
 - Administrative
 - Financial Services Executive



The Word on the Street



Cecilia Talbot,
Claims Administrator

"The service I received was excellent. Every thing was done in a timely manner. When I made my call to you, all I was given a lot of respect and concern as to what was going on with me. Everything that was involved was explained to me; the paperwork was received in a timely manner from you all. I felt that you all were there for me. Thanks again for everything. It [the book, *The Fall of Freddie the Leaf*] was warm and touching and reminded me again that there is a time and a reason for all things, even if we do not always understand. Thank you for this book."

— Cornelia Grow, November 2006

You probably won't get to meet Club Claims Administrator Cecilia Talbot very often... until you really need her. That's when her service shines. So, to assure you that you are in good hands, from time to time Alive! will reprint letters commending the service given by Cecilia and her excellent staff. —Ed.

Service From the Heart... When You Need It Most

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- Group Rated Spouse Life Insurance (\$10,000-\$300,000)
- Group Rated Long Term Disability
- Short Term Disability Insurance (\$700 - \$2,000 benefit per month)
- Comprehensive Long Term Care Insurance
- Cancer Insurance (\$10,000-\$50,000)
- Group Rated Accidental Death & Dismemberment Insurance

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Dunn Edwards

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Best Western

Save up to 20%. Call the Club for discount code and password!

*Contact the Club for more details.



These are the faces behind the Club. Our staff is dedicated to helping our members receive the maximum benefit from their membership. If you have questions, concerns or suggestions about your Club, our counselors are ready to help.

Need help? Find your Counselor

When contacting the Club, ask for the counselor that handles your department.



2003 President's Award Recipient
Arlene Herrero
Member Services Counselor

Aging, Department of Building and Safety, Department of DWP Energy Services, DWP Marketing and Customer Service, DWP Water Services, Engineering, Bureau of General Services, Department of Harbor Department

Information Technology Agency, Library Department, Personnel Department, Police Department, Retirement System, City Employees' Sanitation, Bureau of Transportation, Department of



Liz Montes
Member Services Counselor

Accounting, Bureau of [Formerly] Animal Regulation, Department of Airports, Los Angeles World Chief Legislative Analyst, Office of the City Administrative Officer, City Attorney, City Clerk, Coliseum, Los Angeles Memorial Community Development Department, Community Redevelopment Agency, Contract Administration, Bureau of Controller, Office of the Convention Center, Los Angeles Council District # 1-15, Cultural Affairs, Department of

Department on Disability, DWP Admin., DWP Financial Services Executive, DWP Integrated Support Services, El Pueblo De Los Angeles, Environmental Affairs, Department of Finance, Office of Fire Department, Housing Department, Management/Employee Services, Mayor, Office of the Planning, City Recreation and Parks, Department of Street Lighting, Bureau of Street Services, Bureau of Zoo Department, Los Angeles

Questions? We're here to help.

Call between 8:00 a.m. and 4:30 p.m. weekdays.

(800) 464-0452

Meet the Club Team



John Hawkins
President & CEO

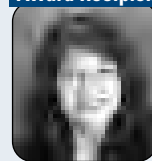


Brian G. Trent
Chief Financial Officer



Robert Larios
Director of Communications & Marketing

2004 President's Award Recipient



Cecilia Talbot
Claims Administrator



Jacqueline Nguyen
Claims Assistant



Leigh Thompson
Controller



Trinh Pham
Senior Accountant



Navin Cotton
Vendor Relations Coordinator
"Ticket Guy"



Lupe Medina
Administrative Services Representative



Michelle Moreno
Events Guru

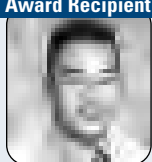
2005 President's Award Recipient



Michael Anderson
Information Technology Manager



Alan Bound
Information Technology Programmer



Summy Lam
I.T. Business Analyst



Sara Fama
I.T. Coordinator



Howard Pompel
Member Services Counselor



Angel Gomez
Member Services Manager



Jessica Segura
Merchandise and Ticket Sales Coordinator