

LETTERS To the Editor

Club's New Website Works Day and Night for Members

You guys are crazy! Do you ever sleep?

I was up late one night and fiddling around on eBay, and suddenly I had the urge to take the wife and kids to Universal Studios the upcoming holiday weekend. So, I decided to buy the tickets online through your Website [www.cityemployeesclub.com].

Well, I soon discovered that you now need to log in, but to do that I needed my membership number. Now, I know I should have had my membership card handy in my purse, but it was nowhere to be found. So, I figured I would just e-mail the Club to see if they could help me (being that it was so late, I figured I'd just have to do everything the next day).

Within 10 minutes of e-mailing the Club, I got a response ... from a real person! I think his name was Robert. Mind you, this was 11:45 p.m.. Yes, I said p.m. as in, real late at night! He took care of me and walked me through the whole process, which was pretty simple. I wish all companies were run as well as the Club. Thanks to whomever is responsible for such awesome customer service; keep it up. I'll be a member for life!

P.S.: Oh, and to make my experience even more pleasant, I received the ticket in the mail the following day. Now that's efficiency!

— **Rebecca Jennings**

Got my tickets the other day after ordering them online the day before. I can't believe how fast, efficient and professional your organization is. Have you guys ever thought of running a department?

— **Ezrem Walters**

Just a quick note to say thank you. You guys give amazing service. I couldn't ask for more.

— **Barbara Stone, Club Member since 1996**

South Sanitation Yard Thanks Alive! for Coverage of Picnic

On behalf of the South Los Angeles Yard, I would like to thank the Club for all your support and contributions. We had a great time! We got off to a slow start but it ended beautifully. I can't wait for the article to be released about our annual picnic. Thanks again!

— **Moniquea McKee, Sanitation, Club Member since 2005**

This Retiree Really Appreciates Alive's Coverage of Retiree Issues

I've always enjoyed reading about the City and what goes on there now that I'm retired, but I especially like the Best Years section on fellow retirees. It's always a pleasure to see old faces from the RLACEI stories and photos you put together. I'm sure other retirees that no longer can get to retiree functions and events appreciate the news you provide us.

— **Shirley Madison, Retired**



City's 225th Birthday Story Brought Out Best in Alive!

Finally someone did a comprehensive piece on the founding of our City. Every day I go to work, never thinking about how historic our past is. Thank you, City Employees Club, for paying such a detailed and honorable tribute to our great employer.

— **Reid Foster**

Nice work, Club! I really enjoyed last month's special section on the history of Los Angeles, or should I say, the history of "La Reina de Los Angeles sobre El Rio y Valle de Nuestra Senora de Los Angeles de Porciuncula." Thank you.

— **Summer Bianca**

Wow! You went all-out on the City's birthday. I really enjoyed reading what the experts had to say about the City's beginnings. Thank you to you and your team for putting so much time and effort into this story. May the Queen of Angels bless all of you.

— **Raul Serendoza**

I was really surprised to find out that when I took my family to the site at El Pueblo Monument for the 225th City birthday celebration, I didn't see anyone there. Maybe I arrived after they cut the cake and the festivities ended, but it was only 11a.m. and the cake ceremony was supposed to start at 10:30 a.m. according to the City Flyer. We were all disappointed that it was not an all-day celebration. I guess the 225th birthday of the City of Los Angeles is not a big deal.

— **Henry Allison, Recreation and Parks**

DWP's Success Stories Are Not Hidden in Pages of Alive!

I've worked for the DWP for over 20 years and am so glad to see the Club putting great stories of what the employees over here are doing. No one else seems to want to tell the stories of our success. Thanks.

— **Mary Thompson**

A Call for Mayor Villaraigosa To Be Much More Street-Wise

Streets, streets, streets. There are too many homeless on the streets. There are not enough cops on the streets, and to make matters worse, most of our streets in this City haven't been repaved in over 30 years. Mayor Villaraigosa, please leave a legacy of the first Mayor in 30 years to actually make L.A. safer, cleaner and more humane. I don't think that's too much to ask for; I'm rooting for you.

— **Pedro Garza**

ClubFest Photos on Website Make Him Wish He Went

Based on your photos of ClubFest on your Website, I wish I would have gone. Everyone looks like they had fun. The food looked really good, and I see that you even had a Ferris wheel. I wonder if some of the bigwigs attended like councilmen and the mayor. If they didn't, they should have because, like me, we all missed out.

— **Terrell Thomas General Services**

QUESTION

of the Month

Our Club Counselors are all over the City, every day, serving our Club Members. While we're out, we'll be asking City employees a fun question. Keep your eyes open... you never know when we'll be asking you what you think!

What's your all-time favorite side dish for Thanksgiving?



"Pumpkin pie, of course!"

— **Rodrigo Becerra, Gardner-Caretaker, Harbor, 27 years**



"My mother's red chili from scratch is hot stuff."

— **Vanessa Manjarrez, Principal Clerk, Harbor, 33 years, Club Member since 2000**



"Nothing is better than whole cranberries, because you can spread that tart flavor on any food."

— **Joan Legaspi, Clerk Typist, Harbor, 27 years, Club Member since 2003**



"I don't like oysters except when my mother makes her dressing with oysters - there's nothing tastier than that."

— **Martin Chavez, Human Resources Dev. Officer, Harbor, 22 years, Club Member since 1994**



"My wife makes the world's best side dish - it's green beans topped with nuts and a special sauce."

— **David Minor, Construction Inspector, Harbor, 25 years, new Club Member this month!**



"Forget turkey, it's all about the Honey-Baked Ham."

— **Joseph Bulquerin, Electrician, Harbor, 4 years.**



"No side dish can compare to the vitamin A-rich collared greens."

— **Anthony Vann, Construction Inspector, Harbor, 10 years, Club Member since 2004**



"Hmmm...I can almost smell it now... green-bean casserole."

— **Byron Bailey, Maintenance Construction Helper, Harbor, one year, Club Member since 2006**



"Man oh man...it's got to be homemade, old-fashioned, chunky mash potatoes."

— **Daniel Cobos, Communication Relations Officer, Harbor, 4 years, Club Member since 2004.**



"Stuffing."

— **Lori Gastelum, Principal Clerk, Harbor, 16 years, Club Member since 2002**



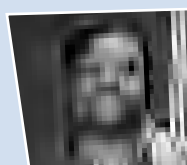
"That's easy - candied yams."

— **Amy Arnold, Senior Management Analyst II, Harbor, 17 years, Club Member since 2005**



"Stuffing is my favorite."

— **Tawana Tyler, Security Officer, Harbor, 6 months,**



"I'm not into the side dishes or turkey - prime rib is what I eat for Thanksgiving dinner."

— **Rowland Tatum, Fleet Attendant - Port Police, Harbor, 6 years, Club Member since 2005**



"Cranberry sauce and homemade mashed potatoes!"

— **Mayra Heredia, Security Officer, Harbor, one year, Club Member since 2005**