

# Great Team at the Counters

## Public Works honors Engineering Counter Staff for great service.

**PUBLIC WORKS** — On Aug. 18, the Board of Public Works and the Public Works Task force for Employee Achievement and Morale (PW TEAM) honored members of the Bureau of Engineering Land Development public counter staff for their outstanding service, dedication and continuous hard work despite an increase in workload.

Recipient of the Outstanding Supervisor award was Joseph Gnade, Civil Engineer and the public counter team's supervisor. The Outstanding Team award was presented to Jackie Calvin, Principal Clerk; Michelle Jones, Clerk; Morris Warner, Improvement Bond Coordinator II; and Feliciano Reyes, Office Engineering Technician III.

The Land Development Group public counter responds to requests and processes and approves final subdivision maps and improvement bonds for owners, subdividers and private engineers. The public counter staff members deal with numerous phone calls and walk-in customer inquiries. They manage to stay professional and tripled their pro-

ductivity rates over the last few years while adopting a new computer tracking system.

Deputy City Engineer Clark Robins, who oversees the operations of the Bureau of Engineering Land Development Group says, "The housing boom in the City explains the increased need for the services of the Land Development group public counter. Adaptive reuse and condominium developments require a subdivision map to proceed with their building. Having a dedicated and knowledgeable public counter staff is key to assisting developers with their needs effectively and without delay."

The PW TEAM recognizes teamwork, stimulates team building throughout Public Works and recognizes effective performance by department employees, supervisors and teams by presenting recognition awards. Award recipients are selected from nominations submitted to the task force. All Public Works employees are encouraged to nominate potential candidates.

For more information about the Land Development group, please call (213) 977-7095. For questions about Public Works and PW TEAM, call the Public Affairs Office at (213) 978-0333, e-mail: pao@lacity.org, or visit the web site at www.lacity.org/DPW/dpwhome.htm.



Staff members of the Bureau of Engineering Land Development Team public counter celebrate after being honored by the Board of Public Works and the Public Works Task force for Employee Achievement and Morale (PW TEAM) for their outstanding service and increased productivity over the last few years. From left: Outstanding Supervisor awardee Joseph Gnade and Outstanding Team members Jackie Calvin, Feliciano Reyes, Michelle Jones and Morris Warner.

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### Public Works Pioneer Toastmasters

**Meets Wednesdays from 12:05-12:50 p.m.**  
Public Works Building  
1149 S. Broadway St., Los Angeles  
90015, Sixth floor, Room 6024

**For more information, contact Jennifer Lau at (213) 485-4389.**

### LAFD Boxing on TV

Club Members are invited to follow the journey of two of the Fire Dept.'s finest, as they hope to box their way to success ... on TV.

Firefighter Carlos Vargas and Capt. Jack Reiss are participating on The Contender 2, a boxing competition series scheduled to begin airing July 18 on ESPN2. Check local listings!

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### Mid-Wilshire Toastmasters Club

**Meets Wednesdays from 11:30 a.m. to 12:30 p.m.**  
Pio Pico Koreatown Branch Library  
694 S. Oxford Ave., Los Angeles, just south of Wilshire Boulevard

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