



From left: Aram Salmasi, Division Manager with James Owsley, the recipient for Outstanding Customer Service in 2005.



From left: Aram Salmasi, Division Manager with Ken Mak, the 2005 recipient for Dedicated Team Member.



Mail Services 2005 recipient for Exemplary Employee is Mary Ann Ruiz.

Letter Perfect

■ General Services says thanks to Mail Services.

Story by Arlene Herrero, Club Counselor

Photos by Robert Larios, Club Director of Communications and Marketing

GENERAL SERVICES — For the fourth consecutive year, General Services held its annual appreciation event to thank the employees in Mail Services. Their job is almost always high-paced and demanding, but these employees make it happen around the clock-delivering mail to more than 40 City departments.



The event took place Dec. 6 in the Tom Bradley Room atop City Hall.

Mail Services Division is part of General Services, with a commitment to provide each City Department professional and quality Messenger and Delivery service. Mail Services adheres to standards set by the United States Postal Service on out-bound mail dissemination. The Service educates departments citywide on cost saving

methods to conserve their annual postage budget.

In the last two years, Mail Services has increased its services and helped provide significant savings through mass mailer automation, quarterly Mail Coordinator training classes and monthly vendor invoice audits. Each function individually ensures that departments receive quality service at the most economical cost.

The Service is proud of continual staff training for customer service, professionalism and updates on new procedures and guidelines. You're invited to click on a the link of your choice to the right to find out how our Division can meet all your mailing needs...

These Awards are determined by vote from all Mail Services Team Members.

- The 2005 recipient for **Outstanding Customer Service: James Owsley.**
- The 2005 recipient for **Dedicated Team Member: Ken Mak.**
- The 2005 recipient for **Exemplary Employee: Mary Ann Ruiz.**



Representing Local 3090 were (from left) Carmen Hayes Walker and Shela Hurrel.



From left: Terry Brummund, Delivery Driver, and Gus Cortes Jr.



Messenger Clerks Kevin Ward and Espie Reynoso hope to win a prize.



Tim Lamb, Delivery Driver, and Napoleon Fuller, Delivery Driver, enjoy their lunch.



From left: Brenda Nichols, Messenger Clerk, and Jerline Morgan.



Ernest Bernal and Michael Hammersley.



From left: Ceci Rodgers, Executive Administrative Assistant, and Laura Bermudez, Executive Administrative Assistant.



Tony Royster congratulates employees for their important role in the City.



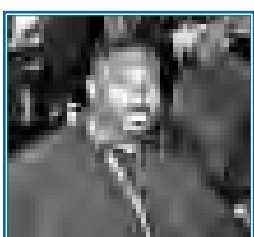
From left: Aram Salmasi, Division Manager with James Owsley as he accepts a 25-year Service Pen.



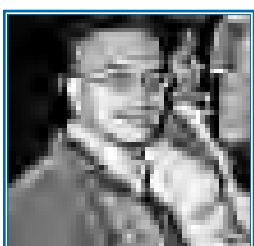
Michael Harrison wins a prize from Local 3090.



Aram Salmasi, Division Manager, Mail Services Division.



George Taylor, Delivery Driver.



Regino Sarabia.



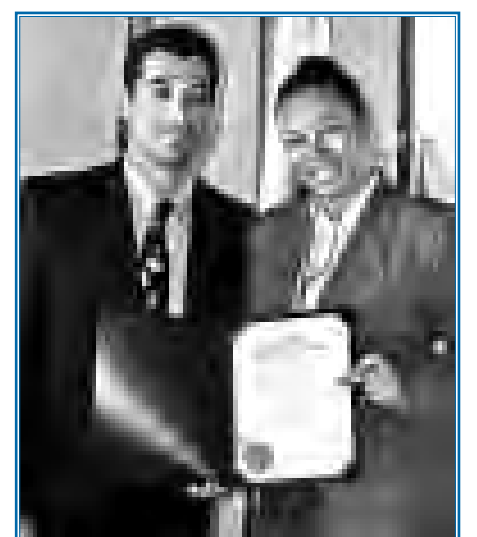
From left: Aram Salmasi, Division Manager with Kevin Ward, 10-year Service Pen Recipient.



General Manager Alvin Blain calls Mail Services a premier team of City employees.



City Councilmember Wendy Greuel thanks the employees for their commitment.



From left: Aram Salmasi, Division Manager with Jeannette Arnold as she accepts a 25-year Service Pen.