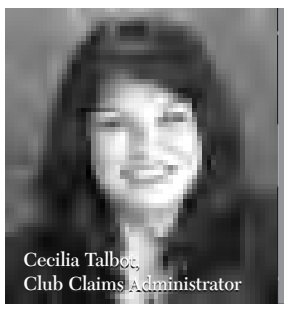
Cecilia Talbot,
Club Claims Administrator

The Word on the Street

You probably won't get to meet Club Claims Administrator Cecilia Talbot very often … until you really need her. That's when her service shines. So, to assure you that you are in good hands, from time to time Alive! will reprint letters commending the service given by Cecilia and her excellent staff. —Ed.

PRAISE

Your service was "excellent! Special thanks to Cecilia T. Great help with questions, answers" and other services. "Every one is so helpful. Thanks, and keep up the good work! Thanks."

— Tishandra Hardy, April 2005

Your service was excellent. During my bereavement all questions were answered in a timely manner. I was always able to call and get complete answers to my questions. I was very satisfied.

— Farnise Lewis, April 2005

On a scale of nine to ten, I would evaluate your service at ten, because your service was very fast and to the point.

— Willie F. Garris, April 2005

Your service was "excellent. Compassionate and efficient service, always polite and straightforward. Thank you all."

— Catherine Tenen Sebastian, April 2005

Your service has been very helpful at this time. Thank you for the book The Fall of Freddie the Leaf; it's such a helpful touching story.

— Helen Woolley, April 2005

I was happy with the service. All of my questions were answered in a timely manner.

— Geraldine Lucas, April 2005

There's much more to the Club than fun and great ticket discounts. There's insurance … and being there when you really need us.

Trust the Club …
with your family's insurance needs.
Trust the Club …
with your long-term disability concerns.

We have more than $2 billion of insurance in force, protecting you and your family.

… Trust the Club

YOUR LETTERS to the Editor

Alive! May Issue Is Reviewed Through Eyes of a Young Girl

I read my Daddy's newspaper again and I think the picture of the Skippy dog having a birthday party was cool. Is the lady Michelle with the hat always going to all the places? She should watch cartoons like me.

I feel sad for the horse that was passed out in the field. My mommy says the horse will be okay now.

It is cool that Daddy gets to work with army men and women like Georgina Baldwin and Hector Barrios.

Lewis the Mule is funny looking. I like his funny teeth.

— Heather Howard, daughter of Tim Howard, DWP

Mother's Day Feature Reminds Us That We Are All Fortunate

It was nice to see the Happy Mother's Day page in the May issue of the *Alive!* newspaper. Everyone seems happy and fortunate to have their mothers. I hope you have this column again next year. By the way, some of the mothers are so young! I'm so jealous.

— Bonnie Millard, DWP

The Club Presents the Case Of Billy the Missing Golfer

Does anyone know what happened to that fellow, William "Billy Clubs" Greene? He had been bragging for months on the Letters to the Editor about how great of a golfer he was and that he was going to win all the City golf tournaments. But as far as my buddies know at the 19th annual Building and Safety Golf Tournament, he was a no show. What happened? I think he decided to back down. A bunch of us were looking forward to seeing how good he really was.

Oh Billy! Where are you?

— Kevin Moss, Airports

Coloring Contest Was More Than Fun, It Was Therapy

Hello to the staff of the City Employees Club of Los Angeles. I have been on disability leave for almost three months now and I do miss swinging by there to pick up my movie tickets, amusement park and See's chocolate gift certificates.

The reason I am writing is to thank you for thinking of putting up this Adult Coloring Contest. My chemo session seemed very short since I worked on my entry to the contest while they're administering the medication on me.

The coloring took my mind off the process! Thank you, and I wish any other contestant well.

—Leticia G. Yapana, DWP

You Never Know Where You'll Meet Former City Employees

Hello *Alive!* staff, I just wanted to thank you once again for being so kind as to print what I write. Your paper is becoming quite the talk amongst my girlfriends, several who are fellow City employee retirees.

I recently embarked on quite a journey, five states in seven days, all on one those super duper tour buses. Me and the girls decided we needed to get out town for a spell. We toured North Dakota, South Dakota, Wyoming and Montana. You know how they say that we live in a small world, well here's proof: We stopped for fuel in a very quaint and tiny town called Clark Fork (I can't remember which state it was in, maybe some of your readers have heard of it). When Sue and I (Sue and I are best of friends, attached to the hip as they say) went into the general store to buy some soda pop, we accidentally knocked over a fishing pole that was propped up against the counter. When the pole's owner dashed from his table to save it from a "certain death," at least that's the expression he had on his face, we bumped into each other. Well, to make a long story short, we got to talking, and laughing (I think Sue took a liking to him). Turns out, the fisherman used to work for the City. Can you believe that! Way out in the middle of nowhere, a City employee. He said his name was Jack Clements and he used to work at the Library Department. He was a very kind, warm and caring individual, and meeting him brought back fond memories of working for the greatest City on the planet.

Well, gotta go volunteer at my church. Bye for now.

— Mary Rose Wilkins, Retired Club Member

Deal From the Ticket Guy Better Than He's Ever Had

I just wanted to let the Club know that I went to the Dodger game May 18 with the tickets my work buddy bought from the Ticket Guy. Let me say that the seats were incredible! These were field level seats, and my kids were in awe to be able to see the players so close up.

I have been working for the City for 20 years and I don't think I have ever had a chance to buy these tickets at these prices with any City organization or anyone else. You can't beat $23 field level tickets for two games! I even saw the Club name on the vision board.

Was it me or was the Ticket Guy there? I wish I knew for sure because I wanted him to sign my baseball, too. Thanks Club and Ticket Guy.

— Gary Harris, Sanitation

Shoutout

Shannon N. Wright

A big Club Shoutout to **Shannon N. Wright**, who has qualified for induction into the National Honor Society, an exclusive circle of gifted young scholars who have received multiple nominations to Who's Who Among American High School Students.

Shannon's mom, **Lynne Wright**, Ontario Airport, tells us that Shannon is a 16-year-old junior at Diamond Ranch High School. She is a fourth-year member of the cheer squad and is very active at her school and the community. Shannon volunteers as a Junior Cheer Coach for Walnut/Diamond Bar Jr. All American Football Association. Shannon's squad just returned from the High School National Cheerleading Championship in Orlando, FL where they had a wonderful experience.

Shannon's parents are Lynne Wright, Sr. Communications Operator-ONT and Earl Wright, Police Officer III-Central Division.

Congratulations, Shannon and mom Lynne.

WRITE TO US TODAY!

Send your letters by email to talkback@cityemployeesclub.com or conventionally:

The Club, World Trade Center, 350 S. Figueroa St., Suite 700, Los Angeles, CA 90071