

9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1

From left: Officer Edward Ruiz, 8 years; Officer Joe Montijo, 8 years; and Bridgete Hallas, PSR2, 2.5 years.



Stephanie Brown-Smith, 1.5 years.



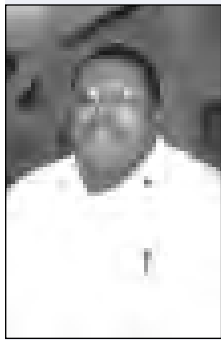
Leslie Garcia, 9 months.



Michael Klundt, 6 months.



Sandra Montanez, 20 years.



Yul Johnson, Sr. PSR, 15 years.



Marlene Swancy, Sr. PSR, 21 years.



Janene Perry, 2 years.



Linda Sandefur, 16.5 years.

Police/Fire Dispatchers in Spotlight During National Dispatchers Week

■ The Club shines the light on these critical City employees.

The voices of the people on the other end of the 9-1-1 calls belong to the Police Service Representatives (PSRs) of the LAPD. And all these fine folks were the focus of the local observance of National Dispatchers Week April 12-16 at the Metropolitan Dispatch Center and the brand new Valley Dispatch Center.

The LAPD Communication's Division has approximately 693 PSRs. Of that, approximately 128 are assigned to the new Valley facility. The Metropolitan and Valley centers are the busiest in California. Last year, the PSRs

answered more than 3.3 million calls for service, and the average operator can take anywhere from 150 to 250 calls per shift. They do it without glory or fanfare. But National Dispatchers Week changes that.

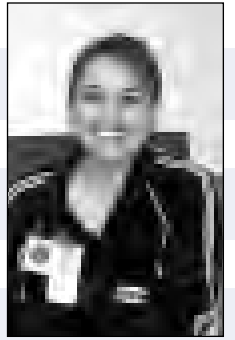
A luncheon, cake and small gifts for every PSR were part of the local observance. Three PSRs were singled out as Most Valuable PSRs. They are: (Club member) Megan Peer, Andres Mendoza, Kristina Montenegro and Senior PSR Lee Masters.

Here are photos of just some of the many PSRs honored during National Dispatchers Week here in Los Angeles. Some of the photos were taken in the middle of night, to make sure we didn't miss any shifts.

(All employees, unless otherwise noted, are Police Service Representatives [PSRs]).



Krishunda Wallace, 9 years. She also received a commendation.



Anita Whited, Sr. PSR, 14 years, Team Captain for Baker to Las Vegas.



Schala Guzman, 5 years.



Elizabeth Sanguist, 22.5 years.



Teresa Kachirisky, 5 years.



Valerie Aleman, 2.5 years.



Marie Fimbres, 4.5 years.



Desi Carter, 5 months.



From left: Margaret Otell, 27 years; Lorena Garcia, 6 years; and Madusta Smith, 2 years.



From left: Stephany Williams, 8 years, trains Barbara Maran, 8 months.



Angelique Jackson with Hip T. Hop.



Cynthia Lam, 5 years, and Cynthia Almeida, 5 months.



Left, in back: Yvette Salazar, 9.5 years. Right, in back: Donna Millender, 19 years. Seated: Ida Graham, 14 years.



Daphne Howard 20.5 years, trains Raul Luna, 9 months.



From left: Lt. Diljeet Singh, Watch Commander, 20 years; and Valerie Mokricky, PSR2, 9 years.



Christian Hilario, 5 months, being trained by Tamara Protto, 9.5 years.

9-1-1 EMERGENCY

National Dispatchers Week 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1



From left: Officer Melissa New, 11 years; Officer Kevin Marr, 2 years; and Officer Shawn Anderson, 10 years.



From left: Carol Schott, Sr. PSR, 16 years; and Margaret Peters, Sr. PSR, 15 years.



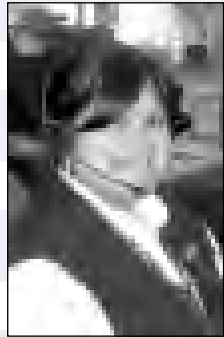
From left: Laura Miles, 6 years; and Elona Boswell, 6 years.



From left: Mary J. Derby-Grant, 17 years; and Andrew J. Smith, Captain of the LAPD Communications Division, 16 years.



Jennifer Chavis, trainee, 9 months.



Veronica Escobar, 4.5 months.



Angelique Jackson, 2 years.



From left: Valerie Covington, Randi Miller and Theresa Harris.



From left: Liza Ornelas, Secretary at Captain's Office, 15 years; and Ruby Bravo, Sr. Clerk, 3 years.

9-1-1 EMERGENCY



From left: Kerisha Jackson, 2 years; Donna Millender, 19 years; Latrice Jones, 2 years; and Ricci Cureton, 7.5 years.



From left: Officer Jorge Huerta, General Services, 9 months; and Officer Donald Taylor, Field Training Officer, 16 years.



Dominguez Daito, 2 years, using the console standing up.



Jamie Yniguez, trainee, 5 months.



Scott Vetter, 6 years.

DISPATCH



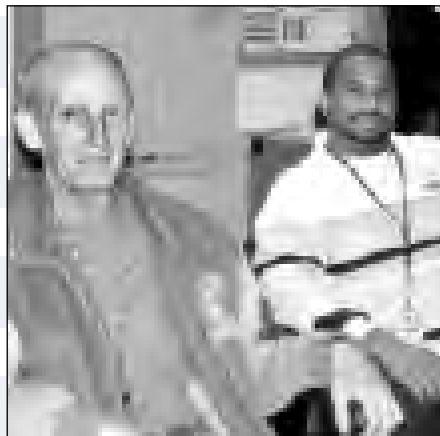
Dorine Thomas, Sr. PSR1 and wellness coordinator, 18 years.



Dan Basilgo, 8 years, Running Captain for Baker to Las Vegas.



Nicole Campbell, 1.5 years.



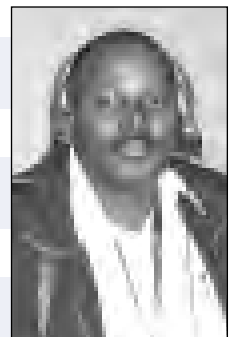
From left: Gordon Balbach, SMO, 1 year; and Dana Porter, SMO, 1 year.



Niuvela Malieitulua, 13 years.



Patricia Hamilton, 10 years.



Albert Nelson, 14 years.



From left: Todd Austin, Sr. PSR, 5 years; and Robyn Frazier, Sr. PSR, 15 years.



Holly Tufts, Assistant Watch Commander.



Theresa Meadows, PSR.



From left: Gloria Goode, 20 years; Yvonne Castillo, 2.5 years; Sophia Sanchez, 17 years; and Yvonne Thompson, 15 years. Center: Mary J. Derby-Grant, 17 years.

National Dispatchers Week 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1 9-1-1



Teresa Jacobs, 9.5 years, with daughter Kiki, grandson Calvin Jr. and son-in-law Calvin.



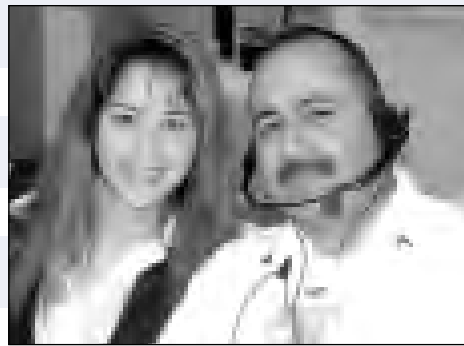
Lee Masters, Senior PSR and Most Valuable PSR award winner.



Terry Price.



Sharon Howze, 9 years.



From left: Angela Dominguez and Rudy Vasquez.



From left: Sara Frarell, 4 years, and Linda Kido, trainee.



Lisa Hadsell, 2 years.



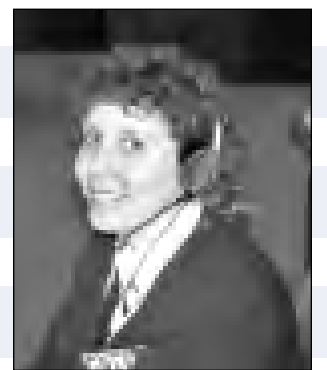
From left: Delfina Castro, 2 years; and Sgt. Greg Doyle, Watch Commander, 13 years.



Kathy Kravitz, 2.5 years.



Debbie Herdish, Watch Commander Aide, 2.5 years.



Stephanie Burkhardt, 4 years.



Kim Calloway, 1 year.



Megan Peer, 13 years, Most Valuable PSR of the year winner.



Cheymyla Hardy, 3 years.



From left: Madeline Davis, 10.5 years, Sandra Barraza, 7 years; and Lidia Marcial, 2.5 years.



Ms. Richardson, trainee.



Cathi Pearson, Senior PSR, 25 years.



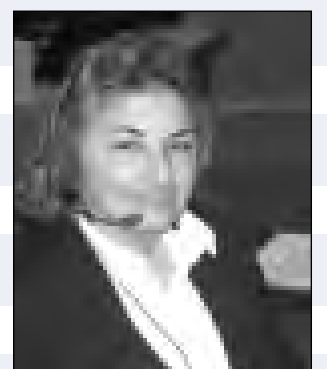
Luisa Goodwin, 2 years.



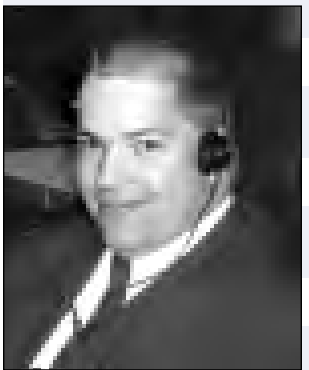
Susan LaPre, 19.5 years.



Claudia Montes, 3.5 years.



Marcia Brandon, 31 years.



Josh Peer, 4 years.



Sheridae Alexander, 3.5 years.



Renee Hernandez, trainee.



John Phillips, Assistant Watch Commander, 22 years.



Julia Cesena, 7 years (seated); and Yvette Ponce De Leon, 7.5 years.

9-1-1 EMERGENCY