# He Thanks Union Rep for Standing Up For Employees

Thanks Julie Butcher! You really made points with us City workers with your quotes and information in the article in the January 17th issue of the Los Angeles Daily News. Staring in the face of layoffs you brought common sense to the City's financial dilemma via the ingenuity of city employees. You have done great work for the City. Keep it up!

— Thomas Knoll, Club Member

# She Appreciates Way the Club Helped Her in Time of Need

After my husband passed away, my contact with my representative was for me the top of all matters at hand; no stress, no problems at all with all transactions. The Club really lived up to its reputation in professionalism and made my life much easier, so caring; The heartfelt letters that Club sent to me after my husband died made me know that they really cared about us. My husband of 43 years, Jimmie, always spoke highly of his job. He was very proud to be a City Employee. I will always remember what the Club did for me after my husband's death, makes me proud to be affiliated with the City of Los Angeles. I thank the Mayor of the City and all affiliated with the Club for all your help.

- Margaret Williams, Club Member

# A Fireman Should Know His Recipes, and He Loves Ours

I just wanted to make a brief note that those cooking recipes are fun and easy to make. It's an entertaining page and most of us look forward to it at the fire station. Also, some of my coworkers asked that I add that the auto insurance program the Club has is great. The people are friendly (not pushy) and they go out of their way to help. I don't know how many use this service but were glad it is available.

— Jerry Jericho, LAFD

# LAFD Congratulates Woman as New Head of SF Fire Department

The men and women of the Los Angeles Fire Department join firefighters from across our nation in congratulating newly appointed San Francisco Fire Department Chief Joanne Hayes-White on her landmark achievement as the first woman to lead that esteemed agency.

The selection of 39-year-old Hayes-White, a 14-year San Francisco Fire Department veteran, represents a first for the SFFD and a pioneering achievement for all women in the fire service. There are believed to be fewer than two dozen career female fire chiefs in the United States.

— Joe Dawson, LAFD

# ■ 10-Year Clubber Recommends The Club To All City Employees

I evaluate your service as very efficient, courteous, knowledgeable and helpful during a difficult time in my life.

Also, your entire staff is very professional. The Club is top noted and readily available to its members and their concerns!

Mr. Navin Cotton, my claim coordinator, in particular has handled my claim and questions in an efficient and timely way. Your support staff is always helpful if I have billing questions.

# Members Speak Out

Being a member of your service since 1994 is one of the best choices I made as an employee of the City of Los Angeles, especially since I am disabled. To my fellow City employees I recommend you highly!

- Sally Lopez, Club Member

# Club's NBA Jam Event Was A Slam-Dunk of Good Fun

What can we say about the Employees club: Great! Terrific! Wonderful! Exquisite!

We had a marvelous time, all 9 of us. I gave other tickets away as birthday presents, and they had no complaints, either. We arrived at noon and did not leave until after 9 p.m. To say my children saw, played, experienced and enjoyed everything would be an understatement. We were also able to attend the concert, see the celebrity and mascot games and

**Corrections:** 

— In addition, on page 7, an incorrect photo was published for Mercedes Márquez, the newly confirmed general manager of the Dept. of Housing. At right is the correct photo of Mercedes.

— In the February issue's Profile on page 21 (part of the Department of the Month feature), the name of Nick Delli Quadri was misspelled. Also, Executive Officer David Chan was left off the list.

Alive! regrets the errors.

just enjoy ourselves.

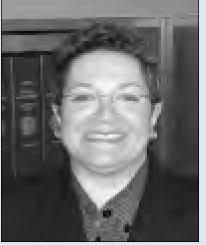
The only down part about it was how much money we spent, but it was not on the tickets. And we thoroughly enjoyed spending every penny.

Once again I must say the Club totally and completely outdid itself, and I am totally impressed.

Thanks again.

— Gary and Tasha Phillips, Club Members





Mercedes Márquez, General Manager, Department of Housing



**Club members: Make your voices heard!** Do you like something we've done? Hate it? It's your Club, so let us know!

WRITE TO US TODAY: talkback@cityemployeesclub.com or conventionally: The Club, World Trade Center, 350 S. Figueroa St., Suite 700, Los Angeles, CA 90071

# Paint the Town ... at Discount

# **New Club Benefit**

Continued from Page 1

From the hot, arid deserts of Arizona and Nevada, to the cool, moist seacoast of California, Dunn-Edwards paints are uniquely formulated to withstand the elements, and protect and beautify a wide variety of architectural surfaces. Since 1925, Dunn-Edwards has provided more than 375 million gallons of paint to the

"We're delighted that Dunn-Edwards has seen the value of the Club family, and has agreed to this discount program," said John Hawkins, Club COO. "We've always known they make great paint, and we're happy that they're joining the Club family."



# Rita Robinson Confirmed as New Director of Sanitation

Current Club Board Member and former Club Board President Rita Robinson has been confirmed as new director of the Bureau of Sanitation in the Department of Public Works.

The City Council confirmed her appointment Feb. 11. She was appointed by Mayor Hahn to the new position in early January.

Congratulations, Rita. 🏨

region – enough to cover over 5,000 square miles of surface area.

Dunn-Edwards paints are ranked as the number one choice among licensed painting contractors in Los Angeles, San Diego and Phoenix. A 2002 independent survey, conducted by C.A. Walker & Associates, found that 62 percent of the professionals polled would choose to use Dunn-Edwards paint on their own homes. Of those professionals using Dunn-Edwards paint, 76 percent said they choose Dunn-Edwards because of its superior quality.

# Benefit bes to d se Df trts

#### Here's a list of local Dunn-Edwards paint retail locations. Which one is closest to you?

Anaheim	Culver City	Maywood
Palmdale	Fountain Valley	Mission Hills
Bakersfield	Glendale	Ontario
Cathedral City	Hollywood	Pasadena
Colton	Lawndale	Placentia
Corona	Long Beach	Rancho Cucamonga
Costa Mesa	Los Angeles (Hoover Street)	

Rancho Santa Margarita Santa Clarita Simi Valley Artesia Temecula Canoga Park

Van Nuys Victorville Vista West Covina Westminster

Tustin

Rita Robinson, Director of Sanitation

