

#### Numbers YOU CAN USE

City Employees Club of Los Angeles	(800) 464-0452	DWP Information	(213) 367-4211
		DWP Paymaster	(213) 367-1106
City Employees Club of Los Angeles FAX	(213) 620-0398	DWP Personnel	(213) 367-1934
City Employees Deferred Compensation	(213) 978-1636	<b>DWP Retirement Plan Of</b>	fice (213) 367-1712
		Engineers and	(213) 620-6920
<b>City Employees Benefit Office</b> (213) 9781655		Architects Association	· · · ·
City Employees	(213) 473-7200	Fire and Police Pension Sys	tem (213) 978-4545
Retirement System	or (800) 779-8328	Local 347	(213) 482-6660
City Paymaster	(213) 978-7480	Los Angeles Federal	(213) 485-5000
City Personnel Office	(213) 847-9240	Credit Union	(213) 103 3000
City of L.A. Clerical (213) 487-9887 EXT. 340 and Support Services		Los Angeles Firemen's Credit Union	(323) 254-1700 or (800) 231-1626
Union, Local 3090		Retired L.A. City	(213) 255-9082
<b>Commuter Services</b>	(213) 978-1593	Employees, Inc.	. ,
DWP Credit Union	(213) 580-1690	Whistleblower/ Complaint Program	(800) 824-4825
DWP Employees Assn.	(213) 367-3146		
		Worker Compensation	(213) 847-9405
Have a number you'd like us to include? Send it in: alive@cityemployeesclub.com			

**City Employees Club of Los Angeles** 350 S. Figueroa St., Suite 700 • Los Angeles, CA 90071

Los Angeles, 350 S. Figueroa St., Suite 700, Los Angeles, CA 90071. Postage paid at Los Angeles, California. CONTACT US: alive@cityemployeesclub.com SUBSCRIPTION RATES: *Alive!* is included with membership in the City Employees Club of Los Angeles. INQUIRIES: alive@cityemployeesclub.com, or (213) 620-0388. POSTMASTER: Send address corrections to City Employees Club of Los Angeles, 350 S. Figueroa St., Suite 700, Los Angeles, CA 90071.

#### by John Hawkins COO, The Club

# Saying Thanks To Employees Can Say It All

Thope your New Year is beginning well. This L is the time when we talk about making resolutions, and then try to live up to them.

I have a suggestion for you. Don't worry, it's an easy one to keep. But it's also important:

Say thanks more often.

When you're at work, say thanks to those City employees who help make your job easier. Tell them you appreciate them, and make sure they know it.

As I write this, I'm right in the middle of the holiday season, and I've just been to several City employee appreciation events. I feel that there are not enough of them, or often enough.

In October 2002, when the Club recreated Alive!, I wanted to show how much we appreciate all the hard work that everyone does in the City. So I'm really pleased that some in the City, even during these difficult budgetary times, insist on thanking those who work hard for the betterment of us all.

This came to mind as I listened to Jon Mukri, general manager of General Services, talk about just how important appreciation is to him.

He spoke at both the Custodian Appreciation Day, and at the Mail Services Appreciation Day. He talked about the pressure he sometimes felt to curtail the appreciation days to save money. On the contrary, he said; in his opinion, there was no greater effort he could make than making sure his employees knew how much he appreciated them.

I absolutely agree, and I congratulate him on his resolve.

I have also seen the same kind of spirit embraced by Maggie Whelan in Personnel. She takes the time to thank and recognize her employees.

There are plenty of others who do the same, so forgive me if I don't mention you. Better yet, write me and let me know, and we'll put it in the paper.

It's important to us at the Club to make sure City employees know how much we appreciate what they do. That's why we work so hard, taking all the photos you see in this newspaper: You are the people, every one of you, who run the City. General managers, clerk typists, maintenance workers, assistants, analysts, lab techs, officers, firefighters, engineers, retireds, and on and on. Everyone. So take a bow!

True appreciation begins at home. Let's remember that; it's one resolution that pays dividends to us all.

Happy New Year, everybody. And thanks for all you do.

# Member Benefits

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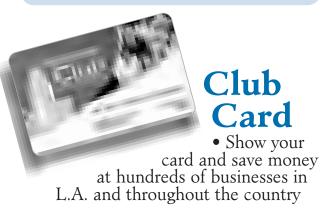
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#### Look for new services and products to be added soon!



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