



Department of the Month

Ontario International Airport



Operations Terminal, from left: Denise Anderson, Superintendent of Operations II, 8 years; Mary Medellian, Clerk Typist, 18 years; Richard Lloyd, Superintendent of Operations II, 17 years; Roy Jacobs, Operations Coordinator, 2.5 years; Floyd Patterson, Superintendent of Operations II, 18 years; and Anita McKinney, Superintendent of Operations II, 23 years.



Safety Base: Mike Allomong, Fire Captain, 21 years.



Safety base: Wendell Callaway, Fire Captain, 14.5 years.

Ontario's City Employees Helped Airport Navigate, Move Past 9/11

By **Jens Rivera, Airport Manager, Ontario International Airport**

There are two main reasons I like working at Ontario International Airport, or OIA, as we in the airport world call it.

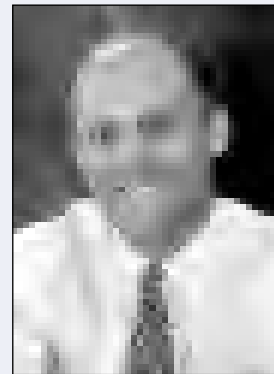
The first reason is the people I work with here at the airport. Although there are about 6,000 people total who work at OIA, about 360 are LA City employees and we all work for the Los Angeles World Airports which, as you know, also operates LAX, Van Nuys and Palmdale. The employees at OIA are dedicated, professional, and exceptional team players.

I have 10 outstanding section managers reporting to me, helping me solve the daily problems that are part of any active airport operation. For example, with the help of these managers and their staff, OIA was able to effectively respond to the crisis of September 11, a very difficult time for airports. The 9/11 tragedy resulted in a major reduction of airport operating revenues and we were faced with having to significantly cut back our 2002-03 budget. Thanks to the hard work by the OIA staff, we were

able to cut the budget with no layoffs and no serious loss of resources. This could not have been accomplished without the good people working here at OIA.

And that leads me to the second reason I like working at OIA, and that's because the airport is large enough to handle 120 commercial flights and yet small enough that I can have a hand in all of the operations, from ground transportation, to cargo development, to police and fire functions, maintenance, airfield operations, property management, and all the rest. It's something different every day, and that makes the job enjoyable.

A unique aspect of my job is that OIA, while owned by the City of Los Angeles, is not only located in a different city, Ontario, but also located in a different county, San Bernardino. So while I report to my bosses in the City of Los Angeles, I also have much interaction with my other "bosses," the community and civic leaders of the Inland Empire. These people are as proud of OIA as are the LA City Employees who make it successful. 🏢



Jens Rivera, Airport Manager, Ontario International Airport



Electric and Elevator Shop, from left: Robert Buford, Electrical Craft Helper, 4 years; Alejandro Artolachipe, Electrical Craft Helper, 1 Month; Rick Miles, Electrical Craft Helper, 3.5 years; Edward Medina, Mechanic Helper, 5 years; and Venceslado Trujillo, Electrical Craft Helper, 14 years.



Landscaping, from left: Vicente Aguilar, Gardener Caretaker, 4 years; Vici Adams, Gardener Caretaker, 7.5 years; and David Pro, Gardener Caretaker, 15 years.



Construction and Maintenance, from left: Bob Gluck, Airports Maintenance Supervisor, 26 years; Victor Rocha, Airports Maintenance Supervisor, 15 years; and Bob Haines, Airport Maintenance Supervisor, 19 years.



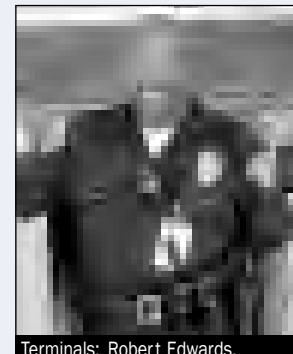
Landscaping, from left: Dorla Bastista, Gardener Caretaker, 24 years; and Myrta Tesso, Gardener Caretaker, 16 years.



Police Services, from left: Brenda Boyd, Security Officer, 1 month; and Jerome Smith, Special Officer III, 15 years.



From left: Antonio Gloriani, Construction Inspector Airports, 18 years; and Yolanda Mancilla, Project Engineer, 9 years.



Terminals: Robert Edwards, Special Officer, 22 years.



Kim Ellis, Chief of Operations, 16 years.



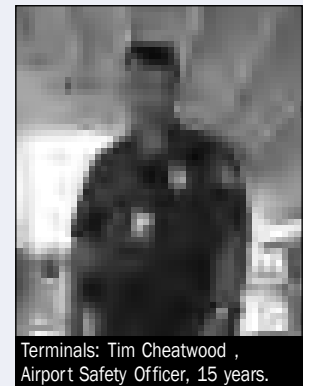
Public Affairs, back row, from left: Debbie Clemens, Airport Guide, 17 years; Penny Riccardi, Chief Airport Guide, 17 years; Robbie Reyes, Airport Guide, 8 years; and Marie Jreije, Airport Guide, 5 years. Front row: Ann Castillo, Senior Clerk Typist, 20 years; Joanna Lopez, Airport Guide, 5 years; Bea Martinez, Senior Clerk Typist, 30 years; and Lori Teague, Senior Clerk Typist, 7 years. Seated: Dennis Watson, Director of Public Affairs, 30 years.



Landscaping: Salvador Angeles, Gardener Caretaker, 7 years.



Purchasing: Annie Chau, Procurement Analyst, 4 years.



Terminals: Tim Cheatwood, Airport Safety Officer, 15 years.



Safety Base: Eren Barron, Fire Fighter, 8 years.



Information Technology Services: Michael Cummings, Alquest Tech, 5 years.



Terminals: Henley DeJonge, Custodial Supervisor, 15 years.

Ontario International Airport

Department of the Month



Hey, Ontario Airport: I'm Your Counselor!

Hi, I'm **Angel Gomez**, your Club Member Services Counselor. I can help you with insurance products ... advice ... ticket discounts ... and all your Club benefits. It's my job!

I'm over at the Ontario Airport all the time. Call or e-mail me to schedule an appointment: (800) 464-0452, or bhara@cityemployeesclub.com

Angel Gomez,
Member Services Counselor



Landscaping, back row, from left: Lynem Fowler, Motor Sweeper Operator, 17 years; Mike Morgan, Equipment Operator, 16 years; and David Ramirez, Heavy Duty Truck Driver, 6 months. Front row, from left: Fernando Alday, 3.5 years, Utility; and Albert Ascencio, Maintenance Construction Helper, 2 years.



Information Technology Services: Alex Lemos, System Analyst II, 17 years.



Equipment Repair, from left: Daniel Gonzalez, Construction Equipment Service Worker, 18 years; Greg Schreiner, Heavy Duty Equipment Mechanic, 18 years; Genevieve Jackson, Clerk Typist, 3 years; Tim Sublett, Heavy Duty Equipment Mechanic, 17 years; and Dante Chinte, Garage Attendant, 5 years.



Accounting: Janene Levario, Accounting Clerk II, 14 years.



Terminals, from left: Claudine Gomez (seated), Custodial Service Attendant, 5 years; Lydia Mijares, Custodial Service Attendant, 15.5 years; Elaine Hachter, Custodial Service Attendant, 21 years; and Sergio Morales, Senior Custodial Service Attendant.



Chris Magana, Custodian, 5 years.



Safety Base: Dan Meier, Airport Safety Officer, 8 years.



Construction and Maintenance: Ralph Morones, Director of Maintenance, 30 years.



Information Technology Services, back row, from left: Steven Hillman, M.A. II, 2 years; Tom Hoffman, Communication Electrician, 6 Months; Kang Leung, CEA II, 14 years; Roberto Reyes, System Aide, 7 years; and Shawn Murphy, CE, 6 Months. Front row: Diane Gilmartin, Senior Clerk Typist, 24 years; Jim Garner, System Analyst II, 4 years; and Sylvia Loera, Clerk Typist, 1 month.



Special thanks to our guide, Fred Norwood, Mow Operator, 14 years.



Landscaping, from left: Angel Segarra, Heavy Equipment Operator, 18 years; Fred Norwood, Mow Operator, 14 years; Lodi Woodmore, Street Service Worker, 6 years; Paul Aguilar, CSA, 3 years; Douglas Danovan, Laborer, 6 years; Roy Clayborne, Light Equipment Operator, 25 years; and Richard Gabaldon, Motor Sweeper Operator, 35 years.



Fred Gallegos, Maintenance Laborer, 5.5 years.



Construction and Maintenance : Solomon Hays, Maintenance Supervisor, 26 years.



Safety Base: Carlos Hernandez, Fire Fighter, 7 years.

Ontario International Airport

PROFILE

Airport Manager: Jens Rivera

Acres: Approximately 1,700

Terminals: Terminal 2 (265,000 sq. ft.), Terminal 4 (265,000 sq. ft.), International Arrivals Terminal (40,500 sq. ft.)

Elevation: 925 ft.

Runways: Lengths: 26R-8L (12,200 ft.), 26L-8R (10,200 ft.)

Gates: 26

Hangars: More than 350,000 sq. ft. of hangar space

Airlines: AeroMexico, Alaska, American, America West, Continental, Delta, Frontier, Hawaiian, jetBlue, Northwest, Southwest, United. Commuter: United Express

Freight: Airborne Express, Ameriflight, DHL, Empire Airways, Federal Express, Pacific Valley Airfreight, Union Flights, United Parcel Service

Operations: 425 daily commercial operations

Capacity: 10 million annual passengers (6.5 million in 2002)

Parking: Parking: 13,400 spaces (total)

Rental Cars: Six on-airport and four off-airport car rental companies

Tons of Freight: 547,461 tons in 2002

Number of Operations: 149,292 landings/take-offs (all aircraft) in 2002

Number of Airport Jobs: 6,000

Number of Jobs Created: 60,000 direct and indirect

Regional Economic Impact: \$6 billion

Location: 35 miles east of downtown Los Angeles

Owner: Los Angeles World Airports, which also owns and operates Los Angeles International, Van Nuys and Palmdale Regional Airports

Restaurants: 14

Retail Stores: 18

Permanent Art Installations: 12 works by 9 world-class artists

Art Program Cost: \$1.6 million



Ontario International Airport

Ontario International Airport: A Hub in a Fast-Growing Region

Ontario International Airport (ONT) is a medium-hub, full-service airport with commercial jet service to major U.S. cities and through service to many international destinations. ONT is located in the Inland Empire, approximately 35 miles east of downtown Los Angeles in the center of Southern California. The airport is the centerpiece of one of the fastest-growing transportation regions in the United States.

ONT's service area includes a population of six million people living in San Bernardino and Riverside Counties and portions of north Orange County and east Los Angeles County. Passenger traffic at ONT has been increasing steadily for the past 10 years. In 2002, 6.5 million passengers used the airport, and 547,461 tons of air freight were shipped.

ONT's 214 daily flights provide service to every major city in the U.S. ONT's airlines include AeroMexico, Alaska, America West, American, Continental, Delta, Frontier, Hawaiian, jetBlue, Linesas Aereas Azteca, Northwest, Southwest, United and United Express.

The "new" Ontario International Airport opened September 27, 1998. The \$270 million project includes two new terminals at 265,000 square feet each for a total of 530,000 square feet; a new ground transportation center; an additional parking lot and new roadway system; airfield improvements; landscaping; and a site storm-drain system. The new terminals are eight times larger than the former terminal and can accommodate up to 10 million passengers a year. When passenger traffic at ONT reaches 10 million in two consecutive years, a third terminal will be constructed.

ONT is also the center of a rapidly developing freight movement system that includes the airport, two railroads, four major freeways, and an expanding network of freight forwarders. ONT is served by 11 major U.S. air freight carriers including Airborne Express, Ameriflight, DHL, Empire Airways, Evergreen, Express Net, Federal Express, Kalitta Air, West Air, Union Flights, and United Parcel Service.

ONT is a member of the Los Angeles World Airports system and is ideally situated as an air-freight center for Pacific Rim and European cargo. The airport is less than 50 miles from Los Angeles and Long Beach Harbors. 🏢

NEW INTERNATIONAL CARGO FACILITY OK'D FOR ONTARIO

The Los Angeles Board of Airport Commissioners has approved the selection of Aero Ontario LLC (Aeroterm) and author-



ized the executive director to negotiate a long-term land lease and agreement with Aeroterm to develop an international air cargo center at Ontario International Airport (ONT).

"Cargo to the southern California region is expected to triple over the next 25 years," according to Richard Janisse, Deputy Executive Director of Properties and Concessions for LAWA. "As the primary capacity at LAX for air cargo is limited, it is only a matter of time before freighter operators have to move inland. Ontario is the perfect choice for us due to its location and potential for development."

ONT handles more than 500,000 tons of air freight each year (547,461 tons in 2002), and is showing a 6.85 percent increase in 2003 over the previous year. The proposed cargo

center site would be located on underutilized land in the northwest quadrant of ONT and includes the former Lockheed Martin site, vacated in 1998, as well as a LAWA controlled aircraft parking area.

"The entire property measures 105 acres," Janisse said. "Most improvements on the site are well beyond their economic and functional lives and would be demolished as part of an overall development plan."

The impetus for the air cargo project continues to be increasing concern over the readiness of Southern California to accommodate anticipated growth of air cargo operations in the region. The Southern California Association of Governments (SCAG) Regional Transportation Plan projects 9.5 million tons of air cargo for the year 2025, with more than 2 million tons at ONT.

The City of Ontario supports the proposed air cargo development plan, and the ONT Master Plan has determined that cargo operations at the site would be a compatible land use.

ONTARIO, LAX SECURITY COSTS PARTIALLY REIMBURSED BY FED

Los Angeles Mayor Jim Hahn and the U.S. Department of Homeland Security (DHS) have signed a Letter of Intent to reimburse Los Angeles World Airports (LAWA) \$256,467,000 to defray the cost of installing permanent explosive detection systems integrated in-line with the checked baggage conveyor systems at Los Angeles International Airport (LAX) and Ontario International Airport (ONT).

The federal reimbursement represents 75



Terminals: Raul Torres, Security Officer (Traffic), 3 years.



A/C Shop, from left: Joe Romero, Mechanic Helper, 4 years; Winford Wai, A/C Mechanic, 15 years; David Rhodes, Mechanic Helper, 6 years; and Dale Whitehouse, A/C Mechanic Supervisor, 19 years.



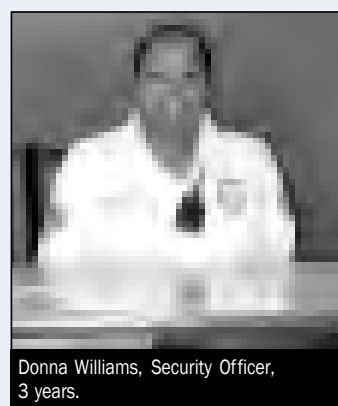
Landside, from left: Michael Strouse, MA, 12 years; Selwin Hollins, Senior Management Analyst II, 12 years; Jackie Calvin, Senior Clerk Typist, 22 years; Keith McClure, Management Analyst I; and Sharon Dickinson, Senior Clerk Typist, 16 years.



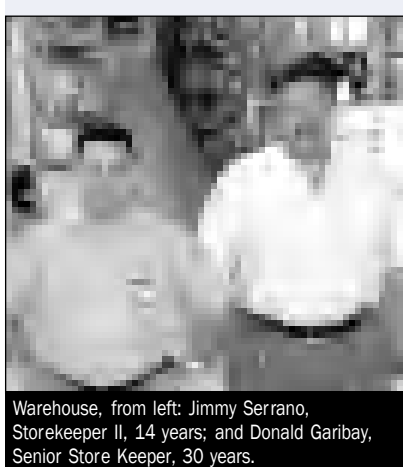
Police Services: Cedric Sampson (standing), Traffic Officer, 15 years; and Donna Montgomery, Admin Clerk, 20 years.



Safety Base: Bertha Vega, Clerk Typist, 18.5 years.



Donna Williams, Security Officer, 3 years.



Warehouse, from left: Jimmy Serrano, Storekeeper II, 14 years; and Donald Garibay, Senior Store Keeper, 30 years.



From left: Sam Wong, Real Estate Officer, 8 years; Robert Unite, MA, 5 years; Stephanie Martinez, Clerk Typist, 6 Months; and Leigh Mazzio, MA II, 18 years.



Terminals, back row, from left: Clemon Shelton Jr., Custodian, 5 years; Antonio Garcia, Custodian, 5 years; Jesus Galvez, Custodian, 5 years; Jose Zavala, Custodian, 5 years; and Arturo Galvan, Custodian, 17 years. Front row: Nora Vasquez, Senior Custodian, 13 years; Laura Enriquez, Custodial Service Attendant, 5 years; and Christina Ross, Custodial Service Attendant.

Ontario International Airport

Department of the Month

percent of the total costs at both airports estimated at \$313,408,000 and \$28,548,000 for LAX and ONT, respectively. The LAX portion of the reimbursement (\$235,056,000) is the largest federal grant received for a single project at LAX in the airport's 75-year history.



LAX and ONT serve more than a combined 63 million passengers annually, generating more than \$65 billion in economic activity, and providing nearly 470,000 jobs.

The Letter of Intent is the result of an agreement negotiated between LAWA and the TSA outlining the federal agency's intent to reimburse LAWA, from TSA's future appropriations over the next four years, 75 percent of LAWA's cost of capital improvements to install the in-line explosive detection systems, while LAWA agrees to cover the remaining 25 percent. LAWA agrees to initially fund the projects at both airports. The TSA will reimburse LAWA \$55 million for federal Fiscal Year 2004, and \$67,155,666.67 for each of the three subsequent years. These figures do not include the

cost of the explosive detection equipment, which TSA will purchase, install and test, according to a schedule agreed upon with LAWA.

Permitted capital improvement costs include: preliminary site preparations, structural reinforcement to support new equipment, electrical work, heating and air conditioning and other environmental improvements, as well as conveyor belts and tables, and physical enhancements necessary to operate an in-line system.

NEW ONTARIO TAXIWAY ON TIME, UNDER BUDGET

Ontario International Airport's (ONT) \$20.2 million Taxiway N Westerly Extension Project was completed two weeks ahead of schedule and \$1 million under budget. The new taxiway was scheduled to open Sept. 22.

"The extended taxiway will facilitate movement of aircraft on the ground at ONT and allow for more efficient use of the airport's two parallel runways," said Airport Manager Jens



Rivera. "The new taxiway is also the primary access to the proposed international cargo site located at the northwest corner of the airport."

The project included construction of a new 75-foot-wide concrete taxiway with asphalt shoulder, taxiway edge and centerline lighting, lighting vault modifications, and the relocation of a Federal Aviation Administration's glide slope facility and a security airfield vehicle checkpoint. In addition, the new concrete taxiways and runway intersections were designed and constructed to be compatible with the future Runway 26R Reconstruction project that is under design and scheduled to begin construction next year.

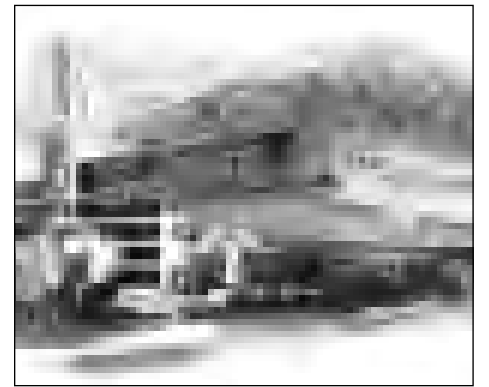
Los Angeles World Airport's (LAWA) Project Management Division managed the design, construction and inspection of the Taxiway N project. CH2MHill, Inc. was LAWA's design consultant for the new taxiway and Griffith Company from Riverside performed the construction work. Paragon Project Resources, Inc. provided on-site construction management services during the construction phase. Construction began in November 2002.

UNITED PICKS ONTARIO INTL. FOR LOW-COST ALTERNATIVE

Ontario International Airport (ONT) will serve as one of the first destinations for United Airlines' new Low Cost Operation, the airline announced in September. Viewed as an essential element of its air service program, United plans to market its new Low Cost Operation to serve predominantly leisure markets, featur-

ing a simplified fare structure with low-cost business and leisure fare options. The new air service is scheduled to launch from Denver International Airport in February.

United's Low Cost Operation plans to operate 156-seat Airbus 320 aircraft at ONT's Terminal 2. Flight schedules are expected to



be announced in the near future with ticket sales to begin next month through all existing sales channels. All seats will be pre-assigned, including Economy Plus seating, with food and beverage service available on board. The airline also plans to unveil its new marketing branding program for the Low Cost Operation in mid-November.

According to United officials, its Low Cost Operation will complement the airlines' mainline and United Express service from Denver, the company's second-largest hub. United plans to begin its Low Cost Operation with four aircraft in Denver, and expand to 40 by the end of 2004. ✈



Purchasing: Leatrice Pickens, Senior Clerk Typist, 32 years. (Leatrice is also president of the Association of Airport Employees.)



Landscaping, from left: Guillermo Reza, Gardener Caretaker, 5 years; Julio Navarro, Gardener Caretaker, 13 years; Rosa Velez, Gardener Caretaker, 10 years; and Juan Reza Jr., Gardener Caretaker, 7 years.



Landscaping, from left: Jose Rodriguez, Senior Gardener Caretaker, 12 years; and Carlos Cadena, Senior Gardener Caretaker, 19 years.



Seated: Erica Sahagun, Clerk Typist, 11 years. Top row, from left: Ana Gonzales, Senior Clerk Typist, 15 years; Naomi Chavez, Senior Clerk Typist, 14 years; and Beatrice Stephens-Ford, MA II, 7 years.



Purchasing: Maggie Rodriguez, Custodian, 5 years.



Communication Services, from left: Sharon Williams, Communication Operator III, 16 years; Aprile Benjamin, Senior Communication Operator, 21 years; and Tracy Richard, Senior Communication Operator, 15 years.



Landscaping: Rogealo Salvador, Gardener Caretaker, 4 years.



Electric and Elevator Shop, from left: Ed Ridderbusch, Electric Supervisor, 13 years; Tim Armenta, Electrician, 4 years; Paul Panagiotidis, Electrician, 12 years; James Rudy, Elevator Mechanic, 33 years; Howard Horning Jr., Electrician, 5 years; and Michael Nikkevich, Electrician, 14 years.



Building Repair Unit, back row, from left: Jae Park, Sign Painter, 16 years; Jesse Martinez, Painter, 12 years; and Lisa Yancey, Carpenter, 3 months. Front row: Brian Heath, Painter, 18 years; Santiago Vera, Traffic Painter II, 15 years; Richard Jimenez, Building Repair, 7 years; and Dan Kane, Locksmith, 7 years.

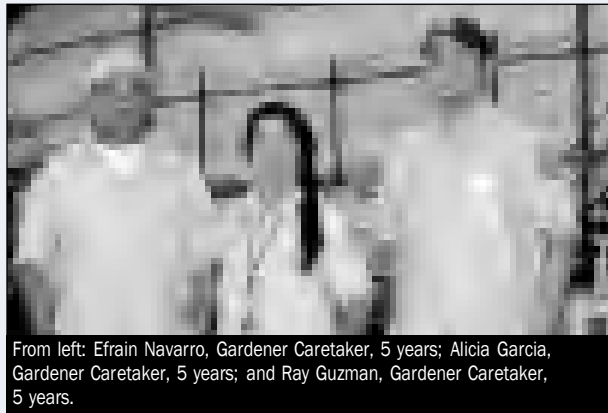


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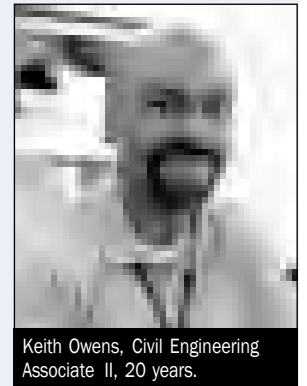
Seated: Wendy Kamayats, MA II, 12 years. Back row, from left: Renita Young, Senior Clerk Typist, 22 years; Diana Valencia, Senior Clerk Typist, 13 years; Nedra Fallon, MA I, 20 years, and Mary Lou Newborn, Senior Clerk Typist, 19 years.



From left: Efrain Navarro, Gardener Caretaker, 5 years; Alicia Garcia, Gardener Caretaker, 5 years; and Ray Guzman, Gardener Caretaker, 5 years.



Leslie Normandy, Instrument Mechanic, 23 years.



Keith Owens, Civil Engineering Associate II, 20 years.



Administration, top row, from left: Bennett Monge, Senior Management Analyst II, 16 years; Sue Vonlechtenstein, Senior Clerk Typist, 15 years; Melinda Adams, Senior Clerk Typist, 9 years; and Lori Coleman, Senior Clerk Typist, 13 years. Seated: Jens Rivera, Airport Manager, 23 years.



Plumbing Shop, from left: Edward Pastran, Senior Plumber, 18 years; Ivan Torres (seated), Mechanic Helper, 2.5 years; and David Saldivar, Plumber, 4 years.



Construction and Maintenance: LaCresha Menifee, Accounting Clerk, 5 years; Charlene Haley, Principal Clerk, 14 years; Eleanor Borunda, Clerk Typist, 15 years; La Tanya Hypolite, Senior Clerk Typist, 13 years; Sharon Lind, Senior Clerk Typist, 25 years; and Bridgette Barnes, Accounting Clerk, 14.5 years.



Equipment Repair, from left: John Hoss, Equipment Repair Supervisor, 32 years; Richard Colfer, Clerk, 11 years; Fernando Madrigal, Construction Equipment Service Worker, 2.5 years; and Joe Mendoza, Equipment Mechanic, 6 years.



From left: Melissa Molina, Clerk Typist, 1 year; Sandra Garibay, MA, 27 years; Sandy Calderon, Principal Clerk, 18 years; and Patricia Martin, Senior Clerk Typist, 19 years.



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